

Travel Daily

Airline Business Class Guide

August 2012



Welcome

Every year we get inquiries from more and more travel agents about when our next airline guide will be available. The **Travel Daily** airline guides have become the indispensable tool used by agents to help their premium clients decide which carrier to use when they travel.

Well here it is - the 2012 edition of the **Travel Daily** Business Class guide which this year features the business class offerings of more than seventy airlines marketing their flights in Australia.

Business class is a popular product with both corporate and premium leisure travellers, and is a key driver of airline revenue and profitability. Once again different airlines have chosen to contribute varying amounts of information to the guide, but we have attempted to include as much detail as possible about each carrier depending on the available space. As always we would welcome your feedback on the guide, which complements our Airline Guides for First, Premium Economy and Economy Class, all of which are available for download at www.traveldaily.com.au/features and which will all be updated with the latest information in the coming months.

Bruce Piper, **Travel Daily** publisher.

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Overview

Air Canada is the fastest way to Canada and is the only airline to fly daily and nonstop between Sydney and Vancouver.

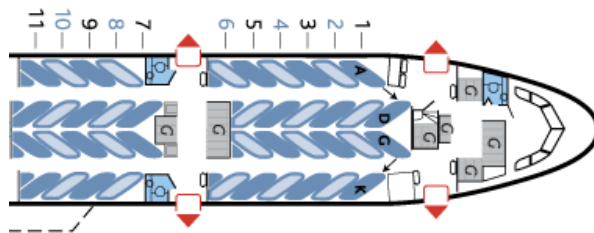
Air Canada's extensive global network connects to 59 Canadian cities, 57 destinations in the United States and 60 cities in Europe, The Middle East, Asia, Australia, the Caribbean, Mexico and South America.

Air Canada's Executive First service provides the ultimate in comfort and convenience with fully flat beds, luxurious amenities and priority services to enhance the international travel experience.

Relax pre-flight in one of Air Canada's award winning Maple Leaf Lounges with personalised Concierge service on hand to assist Executive First guests at 20 airports worldwide.



Business Class Seat Configuration (B777-200)



Intercontinental fleet

- ◆ 66 aircraft - B777, B767, A330
- ◆ B777-200 Sydney - Vancouver - Toronto

Cabin Specification (B777-200)

- ◆ 42 seats over 2 cabins
- ◆ 1 - 2 - 1 configuration with guaranteed aisle access

Seat Specifications (B777)

- ◆ Private Suite
- ◆ Recline 180° to a fully lie flat bed
- ◆ Bed length: 191cm (75")
- ◆ Seat width: 53.50cm (21")
- ◆ Aisle access from every seat

Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kg per piece
- ◆ Aeroplan members (Super Elite, Elite or Prestige) - 1 additional piece at 32kgs
- ◆ Star Alliance Gold Members one additional piece at 32kgs

Dining

- ◆ Contemporary in-flight dining serving premium wines, spirits and cuisine
- ◆ Self-service stand up bar on B777 aircraft

Entertainment

- ◆ 30cm (12") personal touch-screen TV
- ◆ 600 hours of top rated audio and video entertainment
- ◆ Noise cancelling headphones

Clubs & Lounges

- ◆ 20 Award winning Maple Leaf Lounges across Canada and worldwide
- ◆ Exclusive Air Canada Concierge service
- ◆ Access to the Air New Zealand Lounge in Sydney
- ◆ London Arrivals Lounge

Loyalty Programs

- ◆ Aeroplan
- ◆ Top Tier membership: Air Canada Super Elite, Elite and Prestige
- ◆ Mileage accrual and redemption on Air Canada and Star Alliance partner airlines including flights and upgrades
- ◆ Free to join

Extras

- ◆ Laptop power outlets
- ◆ USB ports
- ◆ Single pin audio jack for personal headset
- ◆ Ambient mood lighting in sync with international time zones
- ◆ Priority check-in, boarding and security clearance
- ◆ Award winning mobile services
- ◆ Complimentary amenity kit
- ◆ Dedicated washrooms featuring Fruits and Passion products

Alliances

- ◆ Star Alliance

Accolades

- ◆ Best International Airline North America - 2012 Skytrax World Airline Awards
- ◆ Best North American Airline for International Travel - 2011 Business Traveler Magazine

Key Destinations

- ◆ Vancouver (YVR)
- ◆ Calgary (YYC)
- ◆ Toronto (YYZ)
- ◆ Montreal (YUL)
- ◆ New York (JFK)

Price Guide

- ◆ Executive First fares to Canada from \$7,598*

*Published fare quoted. Taxes not included. 50 day advance purchase. Subject to change.



AIR CANADA

Contact Details

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1300 655 767

Website:

www.aircanada.com

Air Canada - AC

Overview

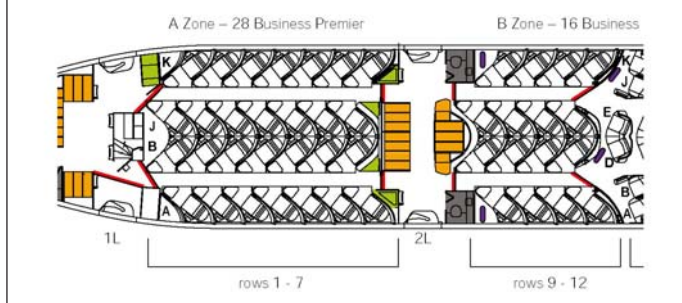
Air New Zealand is the proud winner of the 2012 ATW Airline of the year Award and has a list of other accolades that reflect its exceptional service and world class innovation.

Get more when you fly Air New Zealand.

Great food, award-winning wines and amazing service brought to you with our unique Kiwi-style.

Enjoy Air New Zealand's fully lie-flat bed with the enhanced comforts for those wanting the ultimate in luxurious Business Premier.

Business Class Seat Configuration (B777-300)



✈ Intercontinental Fleet

- ◆ B747-400 (2 aircraft)
- ◆ B777-300 (5 aircraft)
- ◆ B777-200 (8 aircraft)
- ◆ B767-300 (5 aircraft)
- ◆ B787-900 (10 aircraft on order - first delivery late 2013)
- ◆ Average age: 9.3 years

🛋 Cabin Specifications

- ◆ B747-400: 46 seats over 3 cabins
- ◆ B777-300: 44 seats over 2 cabins
- ◆ B777-200: 26 seats over 1 cabin
- ◆ B777s: 1 - 2 - 1 configuration with direct aisle access from every seat

🪑 Seat Specifications (B777-300)

- ◆ Herringbone seat layout
- ◆ Seat pitch: 56cm (22") in seat mode & 84cm (33") at shoulder in bed mode
- ◆ Bed length: 200cm (79.5")
- ◆ Luxurious leather arm chair designed to allow take-off and landing in recline position
- ◆ An ottoman footrest that doubles as a visitor's seat
- ◆ Additional in-seat stowage space

🧳 Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg per piece
- ◆ 7kg carry-on luggage

🍴 Dining

- ◆ On-demand snack and beverage service available outside meal services via the entertainment system
- ◆ Exclusive Business Premier menus designed by consultant chefs
- ◆ Access to self service Open Kitchen

📺 Entertainment

- ◆ 31cm (12.1") personal high resolution
- ◆ Gate to gate functionality

- ◆ USB port & noise cancelling headphones

🍹 Clubs & Lounges

- ◆ Koru Club in SYD, MEL, BNE, AKL, CHC, WLG, RAR, ROT, ZQN, NAN, LAX, LHR
- ◆ Koru Club memberships available for purchase, giving customers full access to lounges

🏆 Loyalty Programs

- ◆ Airpoints™
- ◆ Free membership
- ◆ Airpoints Dollars - for easy points accrual and redemption
- ◆ Redeemable on 'any seat any time'

📶 Extras

- ◆ iPod docking capability and in-seat power facility
- ◆ Luxurious underlay & bedding
- ◆ Complimentary amenity kit

🌐 Alliances

- ◆ Star Alliance
- ◆ Virgin Australia

🏆 Accolades

- ◆ 2012 ATW Airline of the Year Award

Key Destinations

- ◆ Auckland (AKL)
- ◆ Los Angeles (LAX)
- ◆ San Francisco (SFO)
- ◆ Vancouver (YVR)
- ◆ London (LHR)

Price Guide

- ◆ SYD-LAX - from \$7701.76*
- ◆ BNE-SFO - from \$8204.82*
- ◆ MEL-LON - from \$13737.34*

*Inclusive of taxes & surcharges, subject to change



AIR NEW ZEALAND

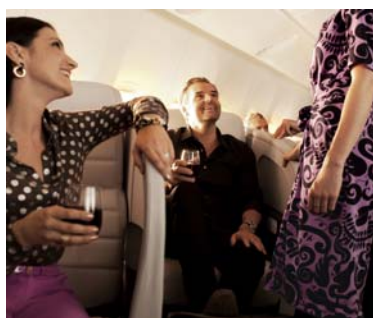
Contact Details

Phone:

13 24 76

Website:

airnzagent.com.au



Overview

Austrian offers departures from key Australian cities in co-operation with partner airlines and connects via Asian gateways on to Europe via Vienna – Europe's fastest transfer airport.

Experience superior in-flight service with the multi-award winning Austrian Airlines.

Austrian flies to over 130 destinations worldwide via Vienna, offering a minimum connection time of only 25 minutes – unique in Europe!

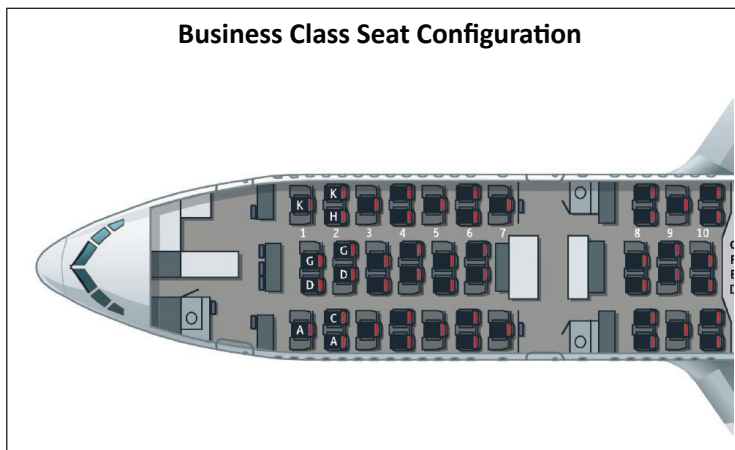
Austrian fares are combinable with Lufthansa and SWISS fares on a half return basis.

Together, Lufthansa Group offers more than 300 weekly connections to more than 150 destinations in Europe.

Austrian has recently introduced the brand new Business Class cabin with a fully flat seat in a comfortable 2-1-2 configuration.



Business Class Seat Configuration



Intercontinental fleet

- ◆ Boeing B767-300, Boeing B777-200



Cabin Specifications

- ◆ 28 - 36 forward facing seats over 1 cabin (B767)
- ◆ 48 forward facing seats over 2 cabins (B777)
- ◆ 1 - 2 - 1 configuration (B767)
- ◆ 2 - 2 - 2 configuration (B777)



Seat Specifications

- ◆ 152cm (60") seat pitch
- ◆ Recline into a fully flat bed
- ◆ Bed length: 200cm (79")
- ◆ Individually adjustable air cushioning system



Luggage Allowance

- ◆ 2 pieces of checked luggage - max 32kg per piece
- ◆ 2 pieces of carry-on luggage - 1st max 8kg, 2nd max 4kg



Dining

- ◆ Flying chefs on board
- ◆ Meals prepared by Vienna's leading gourmet company DO & CO
- ◆ Restaurant-style service
- ◆ Ample range of special meals
- ◆ Selection of Austrian wines
- ◆ Onboard Viennese Kaffeehaus serving specialty coffees
- ◆ Freshly-prepared children's menu



Entertainment

- ◆ Personal entertainment centre with 38cm (15") touch screen
- ◆ State of the art video on demand
- ◆ Audio channels & computer games
- ◆ Best view by simple adjustments of the screen to the sitting position



Clubs & Lounges

- ◆ Six vast and modern lounges (three Schengen and three Non-Schengen lounges for HON circle, Senators and Business Class) with

Austrian atmosphere in the new Austrian Star Alliance Terminal at Vienna International Airport

- ◆ Wide range of culinary delights and the perfect atmosphere to wind down
- ◆ Access to Star Alliance Lounges



Loyalty Programs

- ◆ Miles & More
- ◆ Free membership
- ◆ Points accrual and redemption across the Star Alliance network as well as through other non-airline partners



Extras

- ◆ Power outlets
- ◆ Personal reading lamps
- ◆ Massage function within the seat
- ◆ Amenity kit containing eye shades, comb, toothbrush, socks
- ◆ SkyPhone and Fax on board



Alliances

- ◆ Star Alliance



Accolades

- ◆ Finalist 2010 NTIA Best International Airline Off Line
- ◆ Top ranking in "Best Business Catering" category at the SKYTRAX World Airline Award

Key Destinations

- ◆ Vienna (VIE)
- ◆ Belgrade (BEG)
- ◆ Kharkov (HRK)
- ◆ Skopje (SKP)
- ◆ Varna (VAR)
- ◆ Graz (GRZ)

Price Guide

- ◆ Australia - Europe return from \$6,282*

*Excluding taxes & surcharges

Austrian

Contact Details

Phone:

1300 655 727

Website:

lufthansaexperts.com

Austrian Airlines - OS

Overview

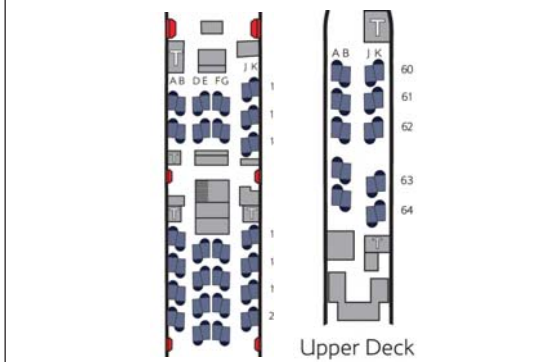
Club World Business Class provides customers with the opportunity to make their time their own. From the calm of the lounges to the comfort of their own cocooned environment on board, they have the personal space, privacy and flexibility needed to sleep, work or simply relax as they choose.

The fully-flat bed stretches to six foot (182cm) when fully flat and to six feet six inches (201cm) in the Z position. The seat can be reclined to the position of choice making it more comfortable than ever.

With delicious menu and flexible dining options, personal in-flight entertainment systems with over 200 on demand entertainment options and an attentive crew providing discrete service, travelling in Club World delivers a special experience.



Business Class Seat Configuration (B747)



✈ Intercontinental Fleet

- ◆ 247 aircraft (2 x A318, 33 x A319, 41 x A320, 11 x A321, 19 x 737-400, 52 x 747-400, 3 x 757-200, 21 x 767, 46 x 777-200, 6 x 777-300, 6 x Embraer E170, 7 x Embraer E190)
- ◆ 49 aircraft on order including 12 A380's

✈ Cabin Specifications

- ◆ Seats arranged in forward and rearward facing pairs with privacy screens in between
- ◆ 2 - 4 - 2 configuration (main deck)
- ◆ 2 - 2 configuration (upper deck)

✈ Seat Specifications

- ◆ 64cm (25") seat width
- ◆ Bed length: 201cm (78") when in the patented Z position and to 182cm (72") when flat

✈ Luggage Allowance

- ◆ 3 pieces of checked luggage - max 32kg per piece (must not exceed 90cm x 75cm x 43cm)
- ◆ 1 piece of hand luggage (dimensions 56cm x 45cm x 25cm) plus a laptop bag or handbag

✈ Dining

- ◆ Club World's menu inspired by some of the world's top chefs
- ◆ Range of exquisite dishes, from contemporary to classic
- ◆ Expertly sourced wine cellar, stocked with old and new world wines
- ◆ Club Kitchen offering a variety of snacks and beverages throughout the flight

✈ Entertainment

- ◆ 26cm (10.4") pin sharp flat personal touch-screen
- ◆ Audio/video on demand with a wide selection of movies, TV programs, music and games
- ◆ Noise cancelling headphones

✈ Clubs & Lounges

- ◆ Over 60 dedicated British Airways lounges
- ◆ Access to over 90 partner airline lounges worldwide
- ◆ Access to the Galleries First, Galleries Club and Galleries Arrival Lounges and Elemis Travel Spa at London Heathrow Terminal 5 and Terminal 3

✈ Loyalty Programs

- ◆ On Business
- ◆ Free membership
- ◆ Points accrual & redemption across the British Airways network

✈ Extras

- ◆ Power outlets
- ◆ Personal locker
- ◆ Amenity kit containing Elemis well-being products

✈ Alliances

- ◆ oneworld

✈ Accolades

- ◆ 2012 Skytrax Awards, British Airways' home hub Terminal 5 voted World's best Airport terminal
- ◆ 2011 British Airways recognised as the Best European Airline for the 11th consecutive year at the 20th Business Traveller Asia Pacific Awards

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Rome (FCO)
- ◆ Barcelona (BCN)
- ◆ Berlin (TXL)
- ◆ Stockholm (STO)

Price Guide

- ◆ Range of competitive fare options available to agents at speedbirdclub.com/au

BRITISH AIRWAYS

Contact Details

Phone:

1300 134 001

Website:

speedbirdclub.com/au
or www.ba.com

British Airways - BA

Overview

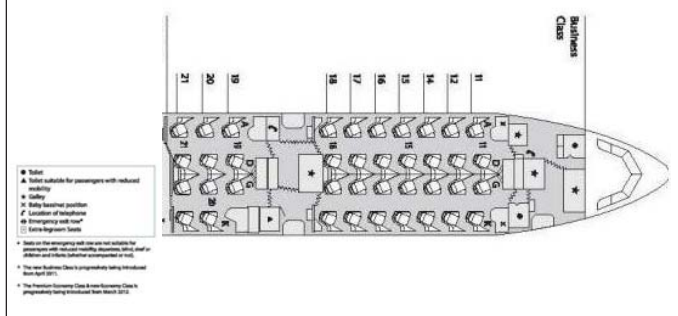
Founded in 1946, Hong Kong based Cathay Pacific Airways is one of the world's leading airlines. Every year, Cathay Pacific's exceptional service, modern fleet and exceptional safety record are recognised for their outstanding quality.

With over 70 flights a week from Sydney, Melbourne, Brisbane, Adelaide, Cairns and Perth, Cathay Pacific serves over 170 destinations in 42 countries and territories, with excellent connections over the Hong Kong hub to the airlines', worldwide network.

Winner of the Skytrax 2012 award for World's Best Business Class, Cathay Pacific's new Business Class offers the perfect balance between privacy and openness, truly setting the benchmark for Business Class travel.



Business Class Seat Configuration (A330-300)



Intercontinental Fleet

- ◆ Over 110 aircraft
- ◆ B777-300, 777-700ER, 777-200, 747-400, A340-300 & A330-300

Cabin Specifications

A330-300

- ◆ New Business Class cabin from Australia to Hong Kong
- ◆ 39 seats
- ◆ 1 - 2 - 1 configuration

Seat Specifications

- ◆ Private seats with direct aisle access
- ◆ Fully flat bed over 2m long
- ◆ Bed width extension of 16.5cm
- ◆ Additional personal stowage
- ◆ Features seat controller and retractable armrest

Luggage Allowance

- ◆ 30kgs of checked luggage
- ◆ 10kg carry-on baggage

Dining

- ◆ Delicious range of international cuisines
- ◆ Local signature noodle soups
- ◆ Expert selection of wines, cocktails and teas

Entertainment

- ◆ Award winning audio and video on demand
- ◆ 39cm (15.4") screen
- ◆ Hundreds of movie, TV, music, radio and games choices

Clubs & Lounges

- ◆ Access to Cathay Pacific and oneworld codeshare Business Class lounges worldwide
- ◆ Access to The Wing, The Pier, The Cabin and The Arrival lounges at the renowned Hong Kong International Airport

Alliances

- ◆ oneworld

Loyalty Programs

- ◆ Marco Polo Club
- ◆ Asia Miles travel reward program
- ◆ Points accrual and redemption across the oneworld network

Extras

- ◆ In-seat multi-port connector to stream personal content
- ◆ USB charger
- ◆ Luxurious amenity kits
- ◆ Noise cancelling headsets

Accolades

- ◆ 2012 World's Best Business Class, *Skytrax World Airline Awards*
- ◆ Airline Business Technology award 2012 *Airline Business Strategy Awards*
- ◆ Top Service Award, Airline category, *Top Service Awards 2012, Next Magazine*
- ◆ Best Rewards Program (Middle East/Asia/Oceania), *Flyer Talk Awards 2012*
- ◆ 2012 Airline with the Most Improved Business Class Cellar, *Business Traveller Magazine "Cellars In The Sky" Awards*
- ◆ Outstanding Brand Award, Airlines category, *The Outstanding Brand Awards 2012, Economic Digest*

Key Destinations

- ◆ Hong Kong (HKG)
- ◆ Beijing (BJS)
- ◆ Shanghai (PVG)
- ◆ Tokyo (NRT)
- ◆ London (LHR)
- ◆ Paris (CDG)

Price Guide

- ◆ Competitive fares available at cxagents.com



Contact Details

Phone:

131 747

Website:

cathaypacific.com.au

Cathay Pacific - CX

Overview

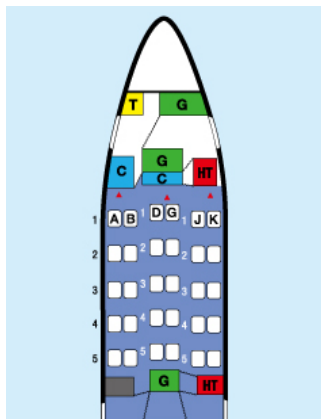
Founded in 1959, China Airlines (CI), the national carrier of Taiwan, and also a member of Skyteam, is one of Asia's leading and most experienced airlines.

A young fleet - average age is just 9.1 years - friendly, well trained staff and competitive fares ensure state-of-the-art aircraft, comfort, outstanding service and a value for money product for you and your clients.

All China Airlines flights depart from Sydney or Brisbane in the evening and arrive in Taipei (TPE) early next morning.

This is especially convenient for business travellers or those needing to connect with CI's expanding network of destinations around the world.

Business Class Seat Configuration (A330-300)



Contact Details

Phone:

1300 668 052

Website:

www.china-airlines.com

✈ Intercontinental Fleet

- ◆ B747-400, A330-300 & A340-300
- ◆ Average age: 9.1 years

✈ Cabin Specifications

- ◆ 30 forward facing seats over 1 cabin (A330-300 & A340-300)
- ◆ 2 - 2 - 2 configuration (A330-300 & A340-300)

✈ Seat Specifications

A340-300

- ◆ 152cm (60") seat pitch
- ◆ Recline 146°
- ◆ Electrically controlled leather seats with head rest, lumbar support, and variable-angle leg rest

A330-300

- ◆ 160cm (63") seat pitch
- ◆ Recline 166°
- ◆ Electrically controlled leather seats with head rest, lumbar support, and variable-angle leg rest

B747-400

- ◆ 152cm (60") seat pitch
- ◆ Electrically controlled leather seats with head rest, lumbar support, and variable-angle leg rest

🧳 Luggage Allowance

- ◆ 30kg of checked luggage (Asia, Europe)
- ◆ 2 pieces of checked luggage - 32kg per piece (USA, Canada)
- ◆ 7kg of carry-on luggage

🍴 Dining

- ◆ Menus include a Presidential Banquet Menu and a Hong Kong style dessert soup
- ◆ New first rate meal every two months created by renowned star chefs
- ◆ Chinese and Western style herbal teas and special drinks

📺 Entertainment

- ◆ 10.4" - 15" personal screen
- ◆ Audio/video on demand with a wide selection of movies, TV programs, music and games

🍸 Clubs & Lounges

- ◆ China Airlines lounge at Taipei Airport and other Skyteam lounges worldwide
- ◆ Access to Qantas Lounges at Sydney and Brisbane airports

🏆 Loyalty Programs

- ◆ Dynasty Flyer
- ◆ Free membership
- ◆ Benefits include priority reservations, seat selection, extra luggage allowance & more

📶 Extras

- ◆ Power outlets
- ◆ Satellite phones
- ◆ Amenity kit
- ◆ Adjustable LED reading lights

✈ Alliances

- ◆ Skyteam member

Key Destinations

- ◆ Taipei (TPE)
- ◆ Hong Kong (HKG)
- ◆ Tokyo (TYO)
- ◆ Osaka (OSA)
- ◆ Shanghai (PVG)
- ◆ New York (NYC)
- ◆ Los Angeles (LAX)
- ◆ Frankfurt (FRA)

Price Guide

- ◆ Asia - from \$3,000*
- ◆ Europe - from \$4,400*
- ◆ USA - from \$4,330*

*Excluding taxes & surcharges, prices are correct as at July 2012 and subject to change without notice



China Airlines - CI

Overview

As the largest airline in China and Asia, China Southern Airlines (CZ) currently operates 420 modern aircraft.

With a traffic volume of 76 million passengers in 2010, CZ ranks No. 3 in the world.

CZ now serves 905 cities in 169 countries forming an extensive network in close cooperation with SkyTeam member airlines.

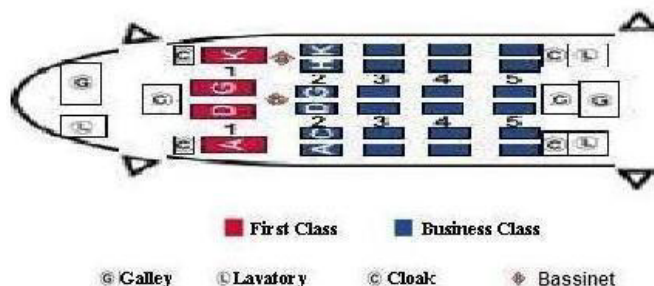
With Guangzhou and Beijing as major hubs, CZ covers all of China, radiating throughout Asia and with SkyTeam partners provides convenient connections to all major cities in the world.

From November 2010, CZ became the biggest carrier between Australia and mainland China.

CZ offers non-stop services from Sydney, Melbourne, Brisbane, Perth and Auckland to Guangzhou, and this year launched the new Canton Route onwards to London.



Business Class Seat Configuration (A330-300)



✈ Intercontinental Fleet

- ◆ Number of aircraft: 420
- ◆ B777, B747, B757, B737, A330-300, A330-200, A320, A321
- ◆ B787, A380 in late 2011
- ◆ Long-Haul fleet average age: 5 years

✈ Cabin Specifications (A330-300)

- ◆ 24 seats over 1 cabin
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications (A330-300)

- ◆ 188cm (74") seat pitch
- ◆ 51cm (20") seat width

✈ Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max 5kg each

✈ Dining

- ◆ Selection of Chinese and western meals
- ◆ Selection of French and Australian wines
- ◆ On demand service

✈ Entertainment

- ◆ 26cm (10.4") personal LCD screen
- ◆ Remote control
- ◆ Audio/video on demand with selection of movies and programs
- ◆ Noise cancelling headphones

✈ Clubs & Lounges

- ◆ Access to Air New Zealand lounges at Sydney, Melbourne and Brisbane Airports
- ◆ Access to any SkyTeam Business Class lounge
- ◆ China Southern Airlines lounges available in most cities in China
- ◆ China Hong Mian Pavilion in Guangzhou Baiyun International Airport

✈ Loyalty Programs

- ◆ Sky Pearl Club membership
- ◆ Free membership
- ◆ Three types of membership – Sky Pearl, Silver and Gold
- ◆ Redemption including flights and upgrades

✈ Extras

- ◆ Power outlets
- ◆ Priority boarding & priority baggage delivery
- ◆ Branded amenity kits

✈ Alliances

- ◆ SkyTeam

✈ Accolades

- ◆ World's Most Improved Airline - 2011 SkyTrax World Airline Awards
- ◆ Best Business Class Airline in China - 2010 TTTG China Magazine
- ◆ Best China Airline - 2009 SkyTrax World Airline Awards

Key Destinations

- ◆ Guangzhou (CAN)
- ◆ Beijing (PEK)
- ◆ Shanghai (PVG/SHA)
- ◆ Paris (CDG)
- ◆ Amsterdam (AMS)
- ◆ Los Angeles (LAX)
- ◆ Vancouver (YVR)

Price Guide

- ◆ China - from \$3,865*
- ◆ Asia - from \$3,920*
- ◆ Europe - from \$4,774*
- ◆ America - from \$4,788*
- ◆ Middle East - from \$4,532*

*Airfares including taxes and surcharges, subject to change



Contact Details

Phone:

Sydney

(02) 9233 9788

Melbourne

(03) 8676 0088

Brisbane

(07) 3087 2738

Website:

flychinasouthern.com

China Southern Airlines - CZ

Overview

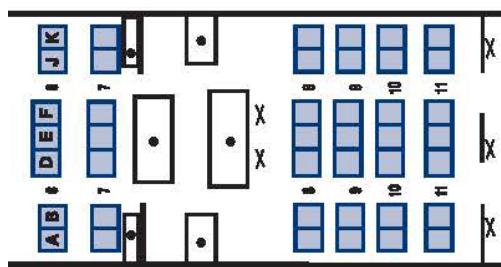
Emirates is a full-service airline that prides itself on award winning service, international cabin crew and menus designed by leading chefs. Emirates operates one of the youngest and most technologically advanced fleets and is the largest operator of the A380 flying to over 20 destinations including Sydney, and from 02 October Melbourne.

The global network includes over 120 destinations worldwide in 6 continents including Europe, Asia, Africa and the Middle East. Lyon, will be introduced on the 5th December and Warsaw from the 6th February 2013 bringing Emirates' one-stop European destinations to over 30.

Australia services are also on the rise with the expansion into Adelaide on the 1st November and a boost in services from Perth from the 2nd December. By the 2nd March EK will operate 84 weekly flights out of Australia.



Business Class Seat Configuration (B777-300ER/ULR)



✈ Intercontinental Fleet

- ◆ 177 aircraft
- ◆ A380-800, B777-300ER/ULR, B777-200LR, A340-500, A340-300 and A330-200
- ◆ Average age: 5 years

🛋 Cabin Specifications

- ◆ 2 - 4 - 2, 2 - 3 - 2 or 2 - 2 - 2 configuration

🪑 Seat Specifications

- ◆ 137-183cm (54-72") seat pitch
- ◆ Recline to a fully flat bed
- ◆ 46-58cm (18-22.78") seat width

🧳 Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max weight 12kg

🚗 Transfers/ Chauffeur

- ◆ Complimentary Emirates' chauffeur-drive transfer to and from selected airports except Trans-Tasman services
- ◆ Mileage restrictions apply

🍴 Dining

- ◆ A wide selection of gourmet food and wine on-demand
- ◆ Full range of complimentary drinks including cocktails, champagnes and vintage wines

📺 Entertainment

- ◆ 43-48cm (17-19") personal digital TV screen
- ◆ Up to 1,200 channels of entertainment on-demand

🍹 Clubs & Lounges

- ◆ Onboard Lounge on Emirates A380 services
- ◆ 29 Emirates lounges internationally including Sydney, Melbourne, Brisbane and Perth
- ◆ Full bar service and large buffet prepared with the finest seasonal ingredients

- ◆ Spacious and luxurious seating area with a wide selection of newspapers, magazines

🏆 Loyalty Programs

- ◆ Skywards - Emirates award winning frequent flyer program
- ◆ Free membership
- ◆ Three tiers of membership – Blue, Silver and Gold
- ◆ Silver and Gold members enjoy additional privileges

📶 Extras

- ◆ In-seat satellite telephone
- ◆ Real time email and text messaging
- ◆ In-seat laptop power supply

🏆 Accolades

- ◆ Best Airline In-flight Entertainment Award (8th Consecutive year) – 2012 Skytrax Airline Excellence Awards
- ◆ Airline of the Year - 2011 Air Transport World
- ◆ Best Airline Website – 2009 Internet Advertising Awards
- ◆ Best First Class - 2009 Business Traveller Middle East Awards

Key Destinations

- ◆ Europe - over 30 destinations (including Lyon, 5th Dec 2012 and Warsaw 6th Feb 2013)
- ◆ Middle East - 19 destinations including Dubai

Price Guide

- ◆ Range of competitive fare options available to agents via GDS



Contact Details

Phone:

1300 880 599

Website:

emiratesagents.com/au

Emirates - EK

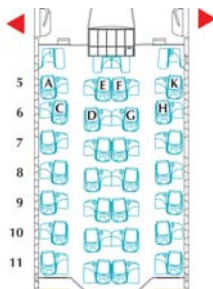
Overview

Fly in comfort and luxury with Etihad Airways - The World's Leading Airline for the third year in a row (World Travel Awards 2011, 2010 and 2009). Etihad's Pearl Business Class brings new levels of service, comfort and hospitality to the Business Class cabin – so why not change your customers to the best?

The award-winning seats turn into fully flat beds, giving Guests over six feet of comfort guaranteed on all long-haul routes. Etihad's inflight entertainment is second to none, offering 38cm personal TV screens with the latest on-demand entertainment. Dine anytime with an à la carte and Kitchen Anytime menu and the personal attention of the onboard Food & Beverage Manager throughout the flight. Guests can also enjoy a personal chauffeur service at selected Etihad destinations.



Business Class Seat Configuration



Intercontinental Fleet

- ◆ 67 aircraft (A319-100, A320-200, A330-200, A330-300, A340-500, A340-600, B777-300ER)
- ◆ More than 100 aircraft currently on order
- ◆ Average age: just over 4 years

Cabin Specifications

- ◆ 28-32 forward facing seats
- ◆ 1 - 2 - 1 configuration

Seat Specifications

- ◆ 208cm (82") seat pitch
- ◆ Recline 180° into a fully flat bed
- ◆ Direct aisle access from every seat

Luggage Allowance

- ◆ 40kg total checked luggage
- ◆ 2 pieces carry-on luggage - the combined weight of both pieces must not exceed 12kg

Transfers/Chauffeur

- ◆ Complimentary Etihad chauffeur transfer to and from the airport at select destinations

Dining

- ◆ Dine anytime on a delicious menu of modern cuisine prepared by award-winning chefs
- ◆ Fine wine and a wide range of beverages
- ◆ Personal attention of Food & Beverage Managers

Entertainment

- ◆ 38cm (15") personal TV screen
- ◆ Audio/video on demand
- ◆ 600 hours of world-class entertainment

Clubs & Lounges

- ◆ Etihad Pearl Business Class Lounges in Abu Dhabi, London, Frankfurt, Dublin & Manchester

- ◆ Library, 24-hour gourmet banquet dining, Wi-Fi, five-star Six Senses Spa

Loyalty Programs

- ◆ Etihad Guest
- ◆ Free membership
- ◆ No blackout periods, anytime availability for redemption
- ◆ Extensive reward shop, Miles + Cash redemption feature

Extras

- ◆ PC/phone power ports
- ◆ USB ports
- ◆ Mood lighting system
- ◆ Amenities including Korres Athens natural skincare products

Accolades

- ◆ World's Leading Airline - 2011, 2010 & 2009 *World Travel Awards (WTA)*
- ◆ World's Leading Airline to the Middle East - 2012, 2011 & 2010 *World Travel Awards*
- ◆ Airline of the Year - 2011 *TTG Travel Awards*
- ◆ Best Business Class Airline - 2010 *Irish Travel Trade Awards*
- ◆ Best Elite Frequent Flyer Program - *The Freddie Awards 2012*

Key Destinations

- ◆ Abu Dhabi (AUH)
- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Athens (ATH)
- ◆ Beirut (BEY)

Price Guide

- ◆ SYD-LHR - from \$8,161*
- ◆ MEL-ATH - from \$7,847*
- ◆ BNE-CDG - from \$7,947*

*Above prices are gross, return fares inclusive of taxes and surcharges. Subject to change with currency fluctuation and base level changes.

الإتجاه
ETIHAD
AIRWAYS

Contact Details

Phone:
1300 734 577

Website:
etihad.com/au

Etihad Airways - EY

Overview

LAN is the airline of choice for travel between Australia and South America, offering a total of nine weekly flights between Sydney and Santiago, Chile - the closest gateway to South America for travellers from Australia.

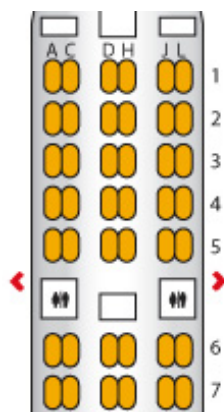
LAN operates six weekly one-stop flights from Sydney to Santiago, Chile, and offers nonstop flights every Monday, Wednesday and Saturday through a codeshare with Qantas.

A member of the oneworld global airline alliance, the LAN group flies to more than 80 destinations in 10 countries throughout South America. LAN is also continuing to expand its fleet, with over 100 aircraft on order, including the Airbus A320 family and Boeing 787 Dreamliners.

From Australia, LAN operates a two-class Airbus A340-300 aircraft, featuring the spacious Premium Business cabin.



Business Class Seat Configuration (A340-300)



✈ Intercontinental Fleet

- ◆ More than 80 modern Airbus and Boeing jets
- ◆ A318s, A319s, A320s, A340s, B767s & from the end of 2012 B787s

✈ Cabin Specifications

- ◆ 42 forward facing seats over 2 cabins
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ A340, sleeper seats
- ◆ 63.5cm (25") seat width
- ◆ Recline 180° into a fully flat bed

✈ Luggage Allowance

- ◆ 3 pieces of checked luggage - 23kg each (the Americas)
- ◆ 1 piece of carry-on luggage - max 16kg

✈ Dining

- ◆ Range of enticing menus developed by renowned international chefs
- ◆ Wide selection of wines from Australia, New Zealand, Chile and Argentina

✈ Entertainment

- ◆ 39cm (15.4") high definition personal screen
- ◆ Audio/video on demand with a wide selection of movies, music and games

✈ Clubs & Lounges

- ◆ VIP LAN Lounge at Santiago International airport
- ◆ Access to around 550 oneworld lounges outside the LAN network
- ◆ Access to Qantas Club Lounge in Sydney and Auckland

✈ Loyalty Programs

- ◆ LAN Pass
- ◆ Free membership
- ◆ Points accrual and redemption across the oneworld network
- ◆ Frequent promotions to accrue additional miles for new subscribers

✈ Extras

- ◆ Power outlets
- ◆ Amenity kits, containing BVLGARI products, eye mask, socks, mirror, pen, shoe bag, hair comb, ear plugs 3M, tooth brush and toothpaste

✈ Alliances

- ◆ oneworld - winner of 2010 Skytrax World's Best Airline Alliance Award

✈ Accolades

- ◆ Best Airline South America - 2010 Skytrax Awards
- ◆ Staff Service Excellence Award - South America - 2010 Skytrax Awards

Key Destinations

- ◆ Santiago (SCL)
- ◆ Buenos Aires (BUE)
- ◆ Lima (LIM)
- ◆ Quito (UIO)
- ◆ Sao Paulo (SAO)
- ◆ Bogota (BOG)

Price Guide

- ◆ Range of competitive fare options available to agents



Contact Details

Phone:
1800 221 572

Website:
lan.com

LAN Airlines - LA

Overview

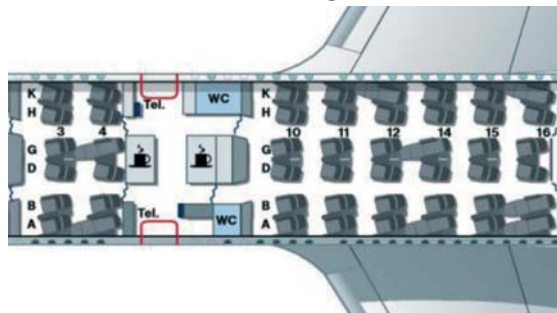
Lufthansa German Airlines flies to 216 destinations in 83 countries from two hubs in Germany, and connects Australia via 15 gateways in Asia, North America and Africa in conjunction with partner airlines. Lufthansa is Australia's first choice, continuously voted for 7 consecutive years as 'Best Offline Airline' by Australian travel agents.

When travelling with Lufthansa, you can be sure to arrive at your destination reliably and fully relaxed. Sensational comfort awaits you in the new Business Class which was introduced recently with the new 747-800 aircraft. The new seat currently available on 747-8 and A330 aircraft will be progressively rolled out throughout the entire long-haul fleet.

Lufthansa fares are combinable with Austrian Airlines and SWISS fares on a half return basis.



Business Class Seat Configuration (A330)



✈ Intercontinental Fleet

- ◆ A380-800, B747-800, B747-400, A340-600, A340-300, A330-300
- ◆ Average age: 11.2 years

✈ Cabin Specifications

- ◆ 44-98 forward facing seats depending on aircraft
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ Private bed
- ◆ Recline into a fully flat bed
- ◆ Bed length: 198cm (78")

✈ Luggage Allowance

- ◆ Priority baggage service for Business Class passengers
- ◆ 2 pieces of checked luggage - max 32kg per piece
- ◆ 2 pieces of carry-on luggage - max weight 8kg per piece

✈ Dining

- ◆ A new first rate meal every two months created by renowned star chefs
- ◆ Fine wines selected by Markus Del Monego, one of the world's best sommeliers
- ◆ Individual Express Menu and 'Breakfast-to-go' option

✈ Entertainment

- ◆ 38cm (15") individually adjustable high definition screen with noise cancelling headphones
- ◆ Audio/video on demand in eight languages with a wide selection of movies, TV programs and radio

✈ Clubs & Lounges

- ◆ Business Lounges in Frankfurt and Munich
- ◆ Welcome Lounge at Arrivals B at Frankfurt Airport
- ◆ Wide variety of food and beverages
- ◆ TV, newspapers & magazines,

free WLAN, working-areas with PCs featuring internet access

✈ Loyalty Programs

- ◆ Miles & More
- ◆ Free membership
- ◆ Points accrual and redemption across the Star Alliance network as well as through other non-airline partners
- ◆ Local redemption possibility for AU customers at therewardslounge.com.au
- ◆ PartnerPlusBenefit: Corporate bonus program

✈ Extras

- ◆ Power outlets and USB ports
- ◆ SkyPhone - telephone onboard
- ◆ Internet connectivity - FlyNet on selected flights
- ◆ Amenity kit containing eye shades, socks, lip balm, comb
- ◆ Unique air-cushion system ensures greatest comfort

✈ Alliances

- ◆ Star Alliance

✈ Accolades

- ◆ Best "offline" Airline International - AFTA National Travel Industry Awards (7 consecutive years)

Key Destinations

- ◆ Munich (MUC)
- ◆ Milan (MXP)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Warsaw (WAW)
- ◆ Manchester (MAN)
- ◆ Prague (PRG)
- ◆ Barcelona (BCN)

Price Guide

- ◆ Australia - Europe return from \$6,369*

*Excluding taxes & surcharges

Contact Details

Phone:

1300 655 727

Website:

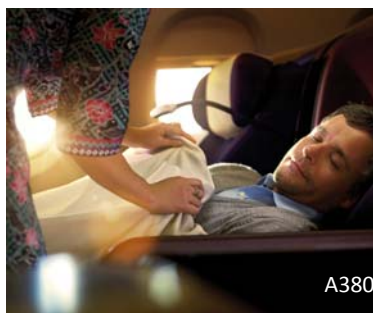
lufthansaexperts.com

Overview

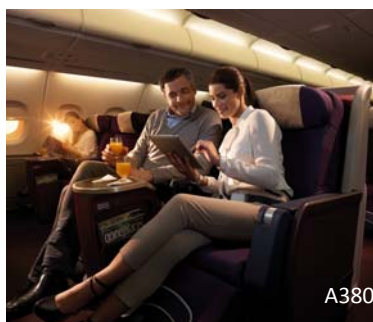
You are invited to experience the non-stop hospitality that has enabled Malaysia Airlines to win Skytrax UK's 'World's Best Cabin Crew' award over seven years - 2001-2004, 2007, 2009 & 2012, as well as 'Best Airline Signature Dish' and '5 star Airline' in 2012.

Malaysia Airlines operates 49 flights weekly from Sydney, Melbourne, Brisbane, Adelaide and Perth direct to Kuala Lumpur, with connections to over 80 destinations around the world.

Come onboard and be one of the first to experience a new level of comfort and luxury on Malaysia Airlines' Airbus A380-800, now servicing the Kuala Lumpur-London route and commencing service on the Sydney-Kuala Lumpur route effective 26 November 2012.



A380



A380



A330

Business Class Seat Configuration (A380 upper deck)



✈ Intercontinental fleet

- ◆ A380-800, A330-300, B747-400, B777-200
- ◆ Average age: 1 - 15 years

🛋 Cabin Specification

- ◆ A380-800: 66 seats over 1 cabin
- ◆ A330-300: 36 seats over 1 cabin
- ◆ B747-400: 41 seats over 2 cabins
- ◆ B777-200: 35 seats over 1 cabin
- ◆ A380-800/A330-300: configuration 2 - 2 - 2
- ◆ B777-200: configuration 2 - 3 - 2
- ◆ B747-400: configuration 2 - 2 (upper deck)/ 2 - 3 - 2 (main deck)

🪑 Seat Specifications

- ◆ A380-800: 188cm (74") seat pitch and full flat seats each measuring 72" in length
- ◆ A330-300: 152cm (60") seat pitch and angled lie-flat seat with 12 degree sleeping angle and maximum bed length of 75.2"
- ◆ B747-400: 147cm (58") seat pitch transforming into a 180-degree flat bed, tilted to a 9 degree incline
- ◆ B777-200: 190cm (75") seat pitch transforming into a 180-degree flat bed, tilted to a 7 degree incline

🧳 Luggage Allowance

- ◆ No restrictions to the number of checked in luggage with combined total weight not exceeding 40kg
- ◆ 2 pieces of carry on luggage - 7kg per piece (each cabin bag must not exceed 56cm height, 36cm length and 23cm width)

🍴 Dining

- ◆ Choose from an a la carte menu or help yourself to an extensive selection of snacks and beverages
- ◆ When travelling in Business Class, we use only the best ingredients from around the world for your discerning tastes

- ◆ A 'Chef-on-Call' facility will be gradually made available for Business Class passengers on the Kangaroo route flights between Australia and United Kingdom effective 1 Sep 2012

📺 Entertainment

- ◆ Over 100 hours of on-demand movies, TV shows, sports and music and video games
- ◆ A380-800: 17" screens
- ◆ A330-300: 15.4" screens
- ◆ B747-400/B777-200: 10.4" screens

🍹 Clubs & Lounges

- ◆ Golden Lounges in Kuala Lumpur (newly refurbished) Sydney, Melbourne, Perth, Singapore and London

🏆 Loyalty Programs

- ◆ Enrich Frequent Flyer program

✈ Alliances

- ◆ Malaysia Airlines is expected to be a oneworld member tentatively by the end of 2012

🏆 Accolades

- ◆ 'World's Best Cabin Crew', '5 star Airline' and 'Best Airline Signature Dish' awards - 2012 - Skytrax UK
- ◆ 'World's Leading Airline' 2011 World Travel Awards

Key Destinations

- ◆ Kuala Lumpur (KUL)
- ◆ Beijing (BJS)
- ◆ Delhi (DEL)
- ◆ Paris (PAR)
- ◆ London (LON)

Price Guide

- ◆ PER - KUL from \$4,394*
- ◆ BNE - BJS from \$5,000*
- ◆ SYD - LON from \$8,648*

*Return Business Class airfares inclusive of taxes and surcharges, subject to change.



Contact Details

Phone:
132 627

Website:
malaysiaairlines.com

Malaysia Airlines - MH

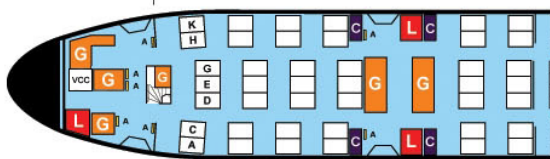
Overview

As Asia's first carrier, Philippine Airlines sets the highest standards on direct services from Australia to Manila, operating its flagship Boeing 777-300ER aircraft on flights from both Sydney and Melbourne. With its unmistakable brand of warm Filipino hospitality, the airline now offers even higher levels of luxury in its enhanced Mabuhay Business Class, featuring more space, premium lay-flat beds and seat-back video on-demand. Having just celebrated its 70th anniversary, Philippine Airlines proudly offers the most extensive network available in the Philippines, providing a gateway to more than 7000 spectacular islands throughout the Philippine archipelago. It also offers a comprehensive network of onward connections throughout Asia, the Pacific and the Middle East.



Business Class Seat Configuration (B777-300ER)

Mabuhay (Business) Class



✈ Intercontinental fleet

- ◆ 41 all-jet aircraft
- ◆ B777-300ER (3 aircraft)
- ◆ B747-400 (5 aircraft)
- ◆ A340-300 (4 aircraft)
- ◆ A330-300 (8 aircraft)
- ◆ A320-200 (15 aircraft)
- ◆ A319-100 (4 aircraft)

✈ Cabin Specifications

- ◆ B777: 42 lay-flat seats over two Mabuhay Class business cabins

✈ Seat Specifications

- ◆ Luxury Recaro programmable lay-flat seating, with a generous 20" seat width and a class-leading 78" seat pitch (B777)

✈ Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 7kg of carry-on luggage
- ◆ Elite members - additional 10kg of checked luggage
- ◆ Premier Elite members - additional 30kg of checked luggage

✈ Dining

- ◆ Award-winning cuisine inspired by European, Asian and contemporary styles
- ◆ Attentive table service
- ◆ Food on demand
- ◆ Elegant dinnerware by Noritake Japan
- ◆ Fine wine selected by a panel of connoisseurs

✈ Entertainment

- ◆ 39cm (15.4") personal screen
- ◆ State-of-the-art Panasonic entertainment system
- ◆ Audio/video on demand with a wide selection of movies, music and games

✈ Clubs & Lounges

- ◆ Lounges at Manila's Ninoy Aquino International Airport

and Cebu's Mactan International Airport

- ◆ Access to the Air New Zealand lounges (SYD, MEL)

✈ Loyalty Program

- ◆ Mabuhay Miles
- ◆ Free membership
- ◆ Points accrual on Philippine Airlines flights and via 57 non-flight partners including banks, credit card services, insurance, hotels, car rental and others

✈ Extras

- ◆ Power outlets
- ◆ USB ports
- ◆ Amenity kit containing premium L'Occitane products

✈ Accolades

- ◆ Chaine des Rotisseur Award for inflight catering

Key Destinations

- ◆ Manila (MNL)
- ◆ 29 domestic ports including Cebu, Kalibo, Tagbilaran and Puerto Princessa
- ◆ 31 international ports such as Tokyo, Beijing, Shanghai, Hong Kong, New Delhi, Los Angeles & Vancouver

Price Guide

- ◆ Sydney or Melbourne-Manila from \$2150*
- ◆ SYD/MEL - Bangkok, Singapore, Hong Kong, Shanghai from \$2,760*

*Excluding taxes and charges

Contact Details

Phone:

02 9279 2020

Email:

CTO@philippineairlines.com.au

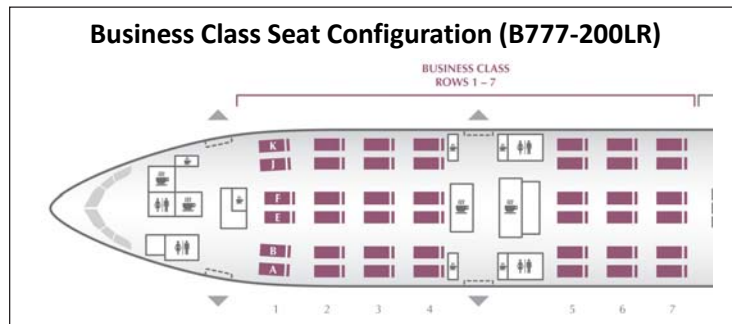
Website:

philippineairlines.com

Philippine Airlines - PR

Overview

Qatar Airways is a 5-star international carrier and one of the fastest growing airlines in the world. Based in the State of Qatar, the airline operates one of the youngest fleets in the world. Named World's Best Airline 2012 for the second year running by Skytrax, Qatar Airways operates daily non-stop flights from Melbourne and thrice-weekly flights from Perth (daily from 2nd December) to more than 100 worldwide destinations via its Doha-based hub. From Doha, Qatar Airways passengers can connect to popular cities across Europe, Middle East, Africa, Asia Pacific, North America & South America. QR also provides the fastest available travel time between London and Manchester, and has one of the largest networks in Europe, covering 25 European destinations, including new additions like Budapest, Stuttgart, Venice, Oslo and Sofia.



✈ Intercontinental fleet

- ◆ A330s, A340-600, B777-200LR, B777-300ER, B787 Dreamliner

✈ Cabin Specifications (B777-200LR)

- ◆ 42 seats
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications (B777-200LR)

- ◆ 198cm (78") seat pitch
- ◆ Fully flat horizontal beds reclining to 180°

✈ Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 2 pieces of carry-on luggage - max 15kg in total

✈ Dining

- ◆ A la carte dining experience
- ◆ A broad array of signature delicatessen items
- ◆ Wide selection of fine wines and champagnes including selected vintages
- ◆ Enjoy individual service and a separate dine on demand menu

✈ Entertainment

- ◆ Personal 43cm (17") multi-lingual touch-screen TV
- ◆ Oryx Entertainment System with over 1000 on demand options - movies, television, video games and music
- ◆ OnAir service onboard select aircraft - send and receive SMS and MMS messages or email and browse the internet using your smartphone

✈ Clubs & Lounges

- ◆ Premium Terminal at Doha International Airport - features include separate First and Business Class lounges and dining areas, a state-of-the-art business centre with three meeting rooms, duty free shopping, nursery and video games room for children and more

- ◆ Access to worldwide Business Class airport Lounges
- ◆ Dedicated Premium QR Lounge at London Heathrow Airport

✈ Loyalty Program

- ◆ Privilege Club - free membership
- ◆ Qpoints/Qmiles accrual and redemption on Qatar Airways, airline and non-airline partners
- ◆ Three membership levels: Gold, Silver and Burgundy
- ◆ Members enjoy a range of exclusive benefits, including extra baggage allowance, priority booking and exclusive access to airport lounges

✈ Extras

- ◆ Amenities including pillows, duvet, pyjamas and toiletry bag
- ◆ Foot rest with 9 in-seat massage settings
- ◆ Personal in-seat telephone
- ◆ In-seat power outlets
- ◆ In-flight Duty Free Shopping

✈ Accolades

- ◆ World's Best Airline - 2012 Skytrax Awards
- ◆ World's Best Airline - 2011 Skytrax Awards
- ◆ World's Best Business Class - 2010 Skytrax Awards

Key Destinations

- ◆ London (LHR)
- ◆ Paris (CDG)
- ◆ Athens (ATH)
- ◆ Madrid (MAD)
- ◆ Manchester (MAN)
- ◆ New York (NYC)

Price Guide

- ◆ London - \$8,552* (ex MEL/PER)
- ◆ Manchester - \$8,575* (ex MEL/PER)
- ◆ Rome - \$8,231* (ex MEL/PER)

*These fares are only a guide. All fares are subject to change and are based on availability



Contact Details

Phone:

1300 340 600

Website:

qatarairways.com/au

Qatar Airways - QR

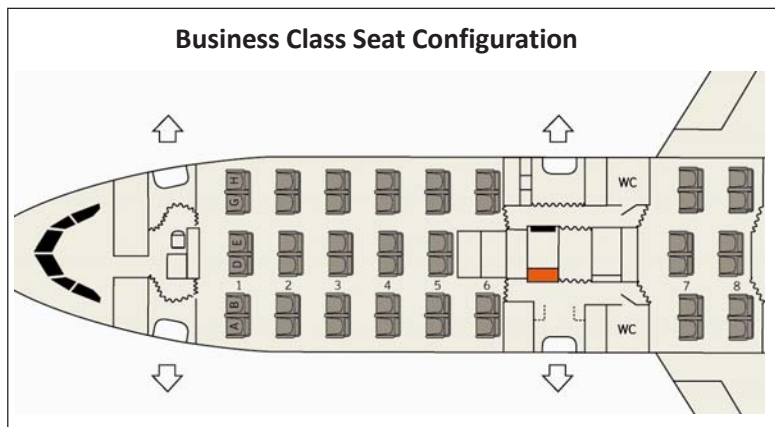
Overview

SAS Business is full of unique Scandinavian touches, both onboard and on the ground, offering the best of everything from start to finish.

On long-haul flights the SAS Business Sleeper provides superior comfort, privacy and personal space for customers, whether they wish to work, relax, sleep or be entertained.

SAS' Scandinavian World Cooking - the best of the world's cuisine - is served the Scandinavian way, beautifully complemented by uniquely designed tableware from the world famous design houses of Orrefors Kosta Boda, Georg Jensen and Royal Copenhagen.

On the ground SAS Business Lounges are furnished in true Scandinavian style, ensuring every visitor feels at home.



✈ Intercontinental fleet

- ◆ North America: Airbus A330-300
- ◆ Asia: Airbus A340-300
- ◆ Number aircraft: 11
- ◆ Age: 8.6 years

🛋 Cabin Specifications

- ◆ 46 forward facing seats over 2 cabins
- ◆ 2 - 2 - 2 configuration

🛏 Seat Specifications

- ◆ Angled lie-flat seat
- ◆ 155cm (61") legroom
- ◆ Recline 170°
- ◆ Bed length 188cm (74")

🧳 Luggage Allowance

- ◆ 2 pieces checked luggage, max 32kg per piece
- ◆ Extra 1 piece of checked luggage for Star Alliance Gold members
- ◆ 2 pieces of carry-on luggage, max weight 8kg per piece

🍴 Dining

- ◆ 4-course Scandinavian World Cooking menu
- ◆ Quick Meal dinner choice
- ◆ Hot, Continental or 'Grab & Go' breakfast choices
- ◆ Buffet & Espresso bar

📺 Entertainment

- ◆ 27cm (10.4") personal seat-back screen
- ◆ Audio/video on demand
- ◆ 80+ channels movies/tv/games/music

🍹 Clubs & Lounges

- ◆ SAS Business Lounge or Star Alliance partner lounges
- ◆ SAS Scandinavian Lounge CPH/STO exclusively for Star Alliance™ Gold members

🏆 Loyalty Programs

- ◆ SAS EuroBonus
- ◆ Free membership
- ◆ Partners - Star Alliance member airlines

📶 Extras

- ◆ Noise-reducing headsets
- ◆ Back-stretch bar
- ◆ Award winning 'Eco-Chic' comfort kit
- ◆ Laptop power outlet, 110v flat two-pin European plug
- ◆ Spacious restrooms with windows

🌐 Alliances

- ◆ Star Alliance

🏆 Accolades

- ◆ Europe's most punctual airline 2009¹ & 2010¹ and 2011¹

¹ Flightstats.com

Key Destinations

- ◆ Copenhagen (CPH)
- ◆ Oslo (OSL)
- ◆ Stockholm (ARN)
- ◆ Helsinki (HEL)
- ◆ Gothenburg (GOT)
- ◆ Bergen (BGO)
- ◆ Berlin (TXL)
- ◆ Hamburg (HAM)
- ◆ Hanover (HAJ)
- ◆ Manchester (MAN)

Price Guide

- ◆ Australia – Europe: Business Combination from \$3,500
- ◆ Business from \$5,400

SAS

Scandinavian Airlines

Contact Details

Phone:

1300 727 707

Website:

flysas.com.au or
sassalesinfo.com

Scandinavian Airlines - SK

Overview

THAI flies Smooth as Silk 38 times a week from Australia to Bangkok, with connections to over 70 destinations worldwide across five continents.

THAI's network stretches from the heart of Asia across the globe to include 13 major European cities, over 40 destinations throughout Asia and the Middle East, five in Australia/New Zealand, LA in the USA and Johannesburg in South Africa.

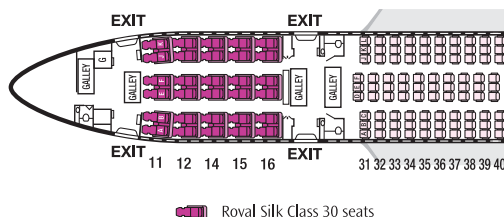
Throughout a dynamic period of growth, THAI has maintained its commitment to excellence in customer service as a full service carrier with an exceptional crew to passenger ratio of 1:6.

THAI has received many awards from both customers and the travel industry.



Business Class Seat Configuration

B777-200ER (777)



Royal Silk Class 30 seats

✈ Intercontinental fleet

- ◆ 90 aircraft (B777s, B747-400, A340-600, A330-300)
- ◆ Large aircraft order consisting of (A330-300s, B777-300ERs, A350 and A320 aircraft)

✈ Cabin Specifications 777-200

- ◆ 30 forward facing seats over 1 cabin (cabins vary per aircraft)
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ B777, B747-400, A340-600: 155cm (61") seat pitch, recline 163-167°
- ◆ Bed length - 178-193cm
- ◆ A330-300: 147cm (58") seat pitch, recline 131°
- ◆ A380: Lie-flat beds in P & J class

✈ Luggage Allowance

- ◆ 30kg checked luggage
- ◆ Royal Orchid Plus members - additional 10kg (silver members) or 20kg (gold members) of luggage
- ◆ Star Alliance gold members - additional 20kg of luggage

✈ Dining

- ◆ Meals served restaurant style, in individual courses
- ◆ Choice of 4 main meals
- ◆ Fine wines, premium spirits brands, vintage ports & liqueurs
- ◆ Porcelain place setting, fine table linen and crystal glasses
- ◆ From BKK to Europe passengers may choose from an additional eight meals pre-order menu

✈ Entertainment

- ◆ Personal touch-control screen with Audio/video on demand

✈ Clubs & Lounges

- ◆ Premium lounges in Bangkok
- ◆ "Spa Lounge" in Bangkok
- ◆ Access to the Air New Zealand lounges (SYD, MEL, BNE)
- ◆ Access to the Qantas Lounge (PER)

✈ Loyalty Programs

- ◆ Royal Orchid Plus
- ◆ Free membership
- ◆ Wide variety of redemptions available
- ◆ Mileage accrual on THAI, Star Alliance and partner airlines
- ◆ Platinum membership - new top tier by invitation

✈ Extras

- ◆ Each seat equipped with PC/phone power outlets
- ◆ Amenity kit including socks, eye shades, comb, lip balm & toothbrush
- ◆ Information relating to bookings or cargo with THAI's new app m.thaiairways.com

✈ Alliances

- ◆ Star Alliance

✈ Accolades

- ◆ Best Business Class and Best South-East Asian Airline - *TTG Travel Awards*
- ◆ 4th in the 'Top 10 Airline Worldwide', 2nd place for 'Best Cabin Crew' and 6th 'Best Business Class' - *2011 Best in Travel Poll, SmartTravelAsia.com*
- ◆ 5th World Best Airline - *Skytrax 2011*

Key Destinations

- ◆ Bangkok (BKK)
- ◆ Phuket (HKT)
- ◆ Delhi (DEL)
- ◆ London (LHR)
- ◆ Frankfurt (FRA)
- ◆ Paris (CDG)

Price Guide

- ◆ Thailand - from \$3,455*
- ◆ Vietnam - from \$3,725*
- ◆ India - from \$3,850*
- ◆ Europe - from \$6,140*

* Taxes, levies and surcharges must be added to all prices. Based on East Coast departures



Contact Details

Phone:
1300 651 960

Website:
www.thaiairways.com.au

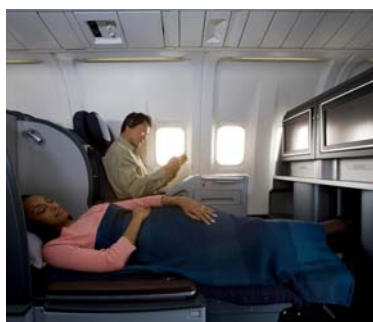
App:
m.thaiairways.com

Thai Airways International - TG

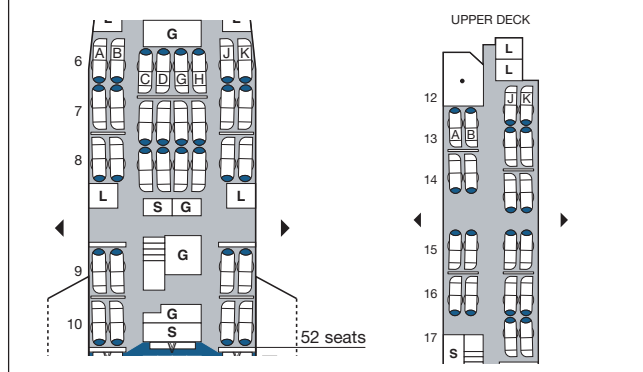
Overview

United has the world's most comprehensive global route network, with over 5,600 daily departures serving 375 destinations in 62 countries. United operates daily non-stop services from Sydney and Melbourne (via Sydney) to Los Angeles and San Francisco, with connections to 227 destinations in North America.

On board its aircraft, BusinessFirst® customers enjoy an elevated level of comfort and service, with 180° flat-bed seating extending to 193cm (76") in length, extensive on-demand entertainment, and premium meals and beverages selected by United's Congress of Chefs. Customers traveling in BusinessFirst will experience improvements including better pillows, noise-reducing headphones and new amenity kits featuring skin care products by *philosophy*.



Business Class Seat Configuration (B747-400)



✈ Intercontinental Fleet

- ◆ 156 aircraft (B747, B767, B777)

✈ Cabin Specifications (B747)

- ◆ 52 forward & rear facing seats
- ◆ Main deck and upper deck seating available
- ◆ 2 - 4 - 2 configuration (main deck)
- ◆ 2 - 2 configuration (upper deck)

✈ Seat Specifications (B747)

- ◆ 188cm (74") seat pitch
- ◆ 60cm (23.5") seat width
- ◆ Recline to a fully flat bed
- ◆ Bed length: 193cm (76")

✈ Luggage Allowance (Americas)

- ◆ 3 pieces of checked luggage - 32kg per piece
- ◆ One carry on bag (23x35x56cm) plus a laptop bag or handbag

✈ Dining

- ◆ New BusinessFirst® menu features a five-course meal with an appetizer, salad with gourmet breads, entree, cheese and fruit and dessert
- ◆ Wine selections by Doug Frost, one of only three people in the world to achieve Master Sommelier and Master of Wine accreditations
- ◆ Made-to-order ice cream sundaes

✈ Entertainment (B747 & B767)

- ◆ 39cm (15.4") personal screen with more than 150 hours of on-demand programming
- ◆ Audio/video on demand with a wide selection of movies, TV programs, radio channels, music and games
- ◆ Upgraded noise-reduction headsets
- ◆ Apple iPod connectivity

✈ Clubs & Lounges

- ◆ Access to more than 50 United Clubs in 39 airports worldwide

(including one in Melbourne)

- ◆ Access to the Air New Zealand lounge in Sydney
- ◆ Access to any Star Alliance Business class lounge on-same day travel

✈ Loyalty Programs

- ◆ Mileage Plus - award winning frequent flyer program
- ◆ Free membership
- ◆ Mileage Plus accrual on United, Star Alliance partner airlines, a wide array of travel partners and more
- ◆ Redemption including flights and upgrades

✈ Extras

- ◆ Power outlets and USB ports
- ◆ Duvet-style blanket
- ◆ New amenity kits featuring skin care products by *Philosophy*

✈ Alliances

- ◆ Star Alliance

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ San Francisco (SFO)
- ◆ New York (EWR)
- ◆ Washington (IAD)
- ◆ Chicago (ORD)
- ◆ Denver (DEN)
- ◆ Houston (IAH)

Price Guide

50 day advance purchase:

- ◆ SYD/MEL - LAX r/t: \$5,846*
- ◆ SYD/MEL - SFO r/t: \$5,846*
- ◆ SYD/MEL - NYC r/t: \$6,851*

No advance purchase:

- ◆ SYD/MEL - LAX r/t: \$8,391*
- ◆ SYD/MEL - SFO r/t: \$9,141*
- ◆ SYD/MEL - NYC r/t: \$9,244*

*Inclusive of taxes. Conditions apply. Prices correct at time of printing, however subject to change without notice

UNITED

A STAR ALLIANCE MEMBER

Contact Details

Phone:

13 17 77

Website:

www.united.com

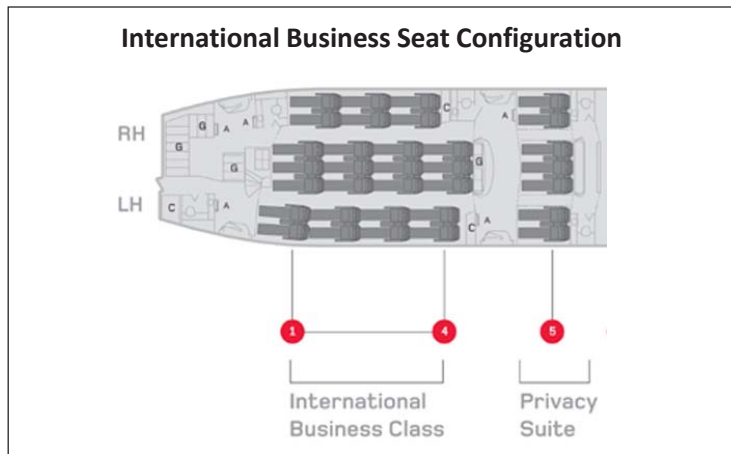
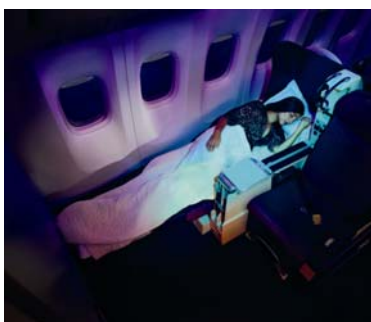
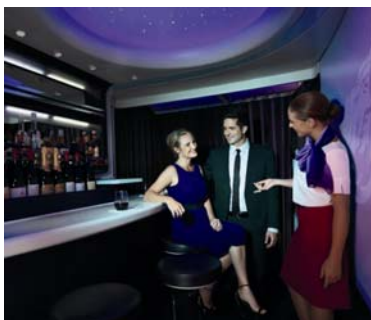
United Airlines - UA

Overview

Virgin Australia offers impeccable service with a smile, delicious dining, award winning state-of-the-art entertainment and three cabin classes – all on board the world's largest long-range twin-engine aircraft.

Virgin Australia's intimate 33-seat International Business cabin will help passengers arrive at their destination relaxed, refreshed and ready for their onward journey after time in their colossal 195.5cm (77 inches) pitch seat which converts to a 1.88m (six-foot-two) long fully horizontal flat bed.

Passengers will feel the Virgin Australia difference once they've experienced the extraordinary features, benefits and fabulous service.



Intercontinental Fleet

- ◆ B777-300ER

Cabin Specifications

- ◆ 33 forward facing seats over 1 cabin
- ◆ 2 - 3 - 2 configuration

Seat Specifications

- ◆ 1.88m long fully horizontal flat bed
- ◆ 195.5cm (77") of legroom
- ◆ 58.4cm (23") seat width
- ◆ Privacy screen between seats

Luggage Allowance

- ◆ Priority baggage delivery
- ◆ 2 pieces of checked luggage up to 32kg each
- ◆ 7kg of carry-on luggage

Transfers/Chauffeur

- ◆ Guests may be eligible to pre-book a limousine service to and from participating airports at both ends of their journey

Dining

- ◆ Eat what you want when you want
- ◆ A la carte menu designed by Luke Mangan
- ◆ Our menu is matched with wines from boutique Australian wineries
- ◆ Sit-down bar offering fine spirits, boutique wines and leading Australian beers

Entertainment

- ◆ 30.7cm (12.1") personal TV screen
- ◆ The award winning RED In-Flight Entertainment System featuring touch screens and handset controlled system
- ◆ Multi-player games, new release and classic movies, TV favourites and 300+ CD library

Clubs & Lounges

- ◆ Access to Partner Airline lounges
- ◆ Access to Virgin Australia lounge on the day of travel

Loyalty Programs

- ◆ Velocity Frequent Flyer
- ◆ Free membership
- ◆ Points accrual and redemption through program partners in the air and on the ground

Extras

- ◆ Pre-flight welcome drink of our award winning champagne
- ◆ Mood lighting to match the phases of your flight
- ◆ Doona, fine linen, pillows and a comfortable cotton sleep suit
- ◆ Lush amenity kits
- ◆ Noise-cancelling head sets
- ◆ Laptop power, USB slot and reading light

Accolades

- ◆ Velocity voted best frequent flyer program for Australian Business Travellers *December 2011 AusBT Awards*
- ◆ Voted Best in Region (Asia and Australasia); Best Food and Beverage and Best in Flight Entertainment User Interface *2011 APEX Awards*

Key Destinations

- ◆ Los Angeles (LAX)
- ◆ Abu Dhabi (AUH)¹

¹With partner - Etihad Airways

Price Guide

- ◆ SYD/BNE/MEL - LAX: from \$6,346*
- ◆ SYD/BNE/MEL - AUH: from \$7,929*

*Fares are from fares inclusive of taxes. Taxes and charges are subject to change without notice. Conditions apply. Visit virginaustralia.com for more information



Contact Details

Phone:

13 67 89

Website:

virginaustralia.com

Virgin Australia - VA

Overview

Business Class provides space, comfort and inclusions when travelling on Virgin Australia's Coast to Coast A330 aircraft, our domestic wide Boeing 737's and Embraer 190 aircraft.

Their fully inclusive product will allow passengers to relax or complete their work in the spacious cabin while enjoying the comfort of a generous reclinable luxury leather seat.

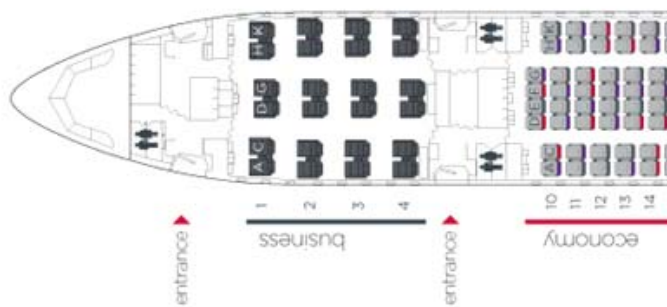
Business Class Guests can enjoy complimentary access to the Virgin Australia lounge and priority check-in prior to departure.

Once onboard passengers can relax with a welcome champagne and a personal seat back or hand held multi-channel inflight entertainment system.

They will dine in style with the airline's exclusive Luke Mangan designed menu and premium Australian wines.



Business Seat Configuration (A330-200)



Fleet

- ◆ Airbus A330 Coast to Coast
- ◆ Boeing 737
- ◆ Embraer 190

Cabin Specifications

Airbus A330 (version 1)

- ◆ 24 leather lie-flat seats, 6 seats per row
- ◆ 2 - 2 - 2 configuration

Airbus A330 (version 2)

- ◆ 27 Exclusive luxurious leather seats spread over the first four rows
- ◆ 2 - 3 - 2 configuration

Boeing 737

- ◆ Private and separate cabin
- ◆ 8 luxury leather Business seats spread over two rows
- ◆ 2 - 2 configuration

Embraer 190

- ◆ Exclusive leather seats in the first two rows of the aircraft
- ◆ 4 seats spread over two rows

Seat Specifications

- ◆ Luxury leather seats
- ◆ Generous recline
- ◆ A330: 150cm (60") seat pitch
- ◆ B737: 95cm (38") seat pitch
- ◆ E190: 85cm (34") seat pitch

Luggage Allowance

- ◆ 2 pieces of checked luggage up to 32kgs each
- ◆ 7kg of carry-on luggage

Dining

- ◆ Gourmet food created by chef Luke Mangan
- ◆ Hearty breakfast options
- ◆ Gourmet snack range
- ◆ Full three course dining experience for lunch and dinner on flights over 3 hours
- ◆ Menu accompanied by premium range of Australian wines, beers, spirits and a range of non-alcoholic beverages



Entertainment

- ◆ The A330 comes with a large 10.6" in seat screen with a multi channel range of movies, audio and TV
- ◆ The 737 and E190 hand held personal entertainment system provides you with a range of audio channels, interactive games, movies & TV



Clubs & Lounges

- ◆ Virgin Australia's lounges in Melbourne, Sydney, Brisbane, Perth, Adelaide and Canberra airports
- ◆ Access to Sydney Lounge Premium Entry and Premium Valet - for guests travelling from Sydney, Monday to Friday with carry-on baggage only



Loyalty Programs

- ◆ Velocity Frequent Flyer
- ◆ Free membership
- ◆ Points accrual and redemption through program partners in the air and on the ground



Extras

- ◆ Priority Check-in
- ◆ Check-in available at the Virgin Australia lounge for passengers travelling with carry-on baggage only
- ◆ Dedicated Priority Boarding lane (available at most gates)
- ◆ Coat check service

Key Destinations

- ◆ Available domestic wide

Price Guide

- ◆ Range of competitive fare options available to agents at virginaustralia.com



Contact Details

Phone:

13 67 89

Website:

virginaustralia.com

Virgin Australia - DJ

Overview

AirAsia X is the low-cost long-haul arm of Malaysia-based AirAsia group, which currently flies from Kuala Lumpur to destinations in Australia (Gold Coast, Sydney, Melbourne & Perth), Taipei, Japan, Iran, China and Korea. Premium Flat Bed Seats are exclusively designed for guests who are looking for sophistication, comfort and convenience.

Fly-Thru destinations are now available on selected onwards destinations through Kuala Lumpur with single check-in, baggage transfer and transit facilities.



✈ Intercontinental Fleet

- ◆ 9 aircraft
- ◆ A330-300 (9 aircraft)

🛋 Cabin Specifications

- ◆ A330: 12 seats with a 2 - 2 - 2 configuration

🛋 Seat Specifications

- ◆ Flatbed seat
- ◆ 51cm (20") seat width
- ◆ 196cm (77") recline

🧳 Luggage Allowance

- ◆ 25kg of checked luggage
- ◆ 7kg of carry-on baggage

📺 Entertainment

- ◆ Limited number of Samsung Galaxy Tablets available for rent which offers the latest movies, TV shows, music and games

📶 Extras

- ◆ Pick A Seat
- ◆ Priority Check-in & Priority Boarding
- ◆ Priority Baggage
- ◆ Complimentary meal

- ◆ Pillow and blanket onboard
- ◆ Change flights without penalty
- ◆ Universal power socket

🏆 Accolades

- ◆ World's Best Low Cost Airline four years running 2009 - 2012 Skytrax World Airline Survey

Key Destinations

- ◆ Kuala Lumpur (KUL)
- ◆ Chengdu (CTU)
- ◆ Hangzhou (HGH)
- ◆ Taipei (TPE)
- ◆ Osaka (KIX)
- ◆ Tehran (IKA)
- ◆ Seoul (ICN)
- ◆ Tokyo (HND)
- ◆ Beijing (PEK)
- ◆ Kathmandu (KTM)

Price Guide

- ◆ MEL - KUL - from \$839
- ◆ OOL - KUL - from \$839
- ◆ PER - KUL - from \$629
- ◆ SYD - KUL - from \$839

AirAsia.com

Contact Details

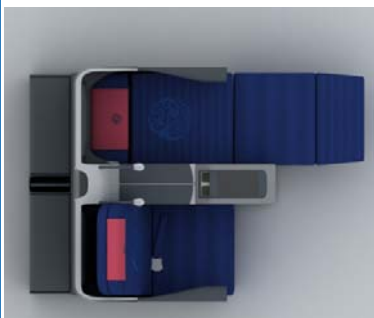
Phone:
1300 760 330

Website:
airasia.com

AirAsia X - D7

Overview

Headquartered in Shanghai, China's business capital, China Eastern Airlines is one of the three major air carriers in China. As a Skyteam member it has a route network covering over 900 destinations in 169 countries, with its 380+ aircraft operating over 11,000 flights per week, and its passenger traffic volume of 68.8m in 2011 has made China Eastern Airlines become a Top 10 global airline company. The Business Class flat bed offers comfort and freedom to work and sleep, with more room, and greater privacy. A brand new Airbus 330-200 is set to launch in Australia, late 2012.



✈ Long-haul fleet

- ◆ A340-600, A330-300, A330-200

🛋 Cabin Specifications

- ◆ A340-600: 42 seats, 2 - 2 - 2 configuration
- ◆ A330-300: 38 seats, 2 - 2 - 2 configuration
- ◆ A330-200: 30 seats, 2 - 2 - 2 configuration

🛋 Seat Specifications

- ◆ A340-600: 60" seat pitch, 20" seat width, 155° recline
- ◆ A330-300: 58" seat pitch, 20" seat width, 169° recline
- ◆ A330-200: 78" seat pitch, 21" seat width, 180° lie-flat

🧳 Luggage Allowance

- ◆ Two checked in bags of 32kgs per piece
- ◆ 7kg hand luggage

🍴 Dining

- ◆ Choice of Chinese and Western cuisine
- ◆ Fine selection of wines and beverages
- ◆ Menu is changed every 15 days

📺 Entertainment

- ◆ Audio/video on demand LCD Entertainment System
- ◆ More than 50 movies and 3D Interactive games

🍹 Clubs & Lounges

- ◆ Exclusive check-ins and comfortable lounges throughout China Eastern Airlines network
- ◆ Access to Qantas lounges across Australia

🏆 Loyalty Programs

- ◆ Free joining in Eastern Miles Programs
- ◆ Reciprocal agreement with Qantas Frequent Flyer Program
- ◆ SkyTeam Alliance member

Key Destinations

- ◆ Shanghai (PVG)
- ◆ Beijing (PEK)
- ◆ Xian (XIY)
- ◆ Kunming (KMG)
- ◆ Hong Kong (HKG)
- ◆ New York (JFK)
- ◆ Vancouver (YVR)

中國東方航空
CHINA EASTERN

Contact Details

Phone:
02 9290 1148

Website:
www.au.ceair.com

China Eastern - MU

Overview

Garuda Indonesia is a full service network carrier, and has just been awarded the coveted title of "World's Best Regional Airline, 2012" by SkyTrax.

In a world first for any airline, Garuda Indonesia has introduced an immigration on-board processing facility on all flights departing from Sydney.

Passengers will have their visas and passports processed in-flight, avoiding lengthy airport queues upon arrival into Indonesia.



✈ Intercontinental fleet

- ◆ B747-400, A330-300/200 & B737NG
- ◆ 84 aircraft
- ◆ Average age: 5.7 years

✈ Cabin Specifications

- ◆ **A330-200:** 36 forward facing seats with 2 - 2 - 2 configuration
- ◆ **B737NG:** 12 forward facing seats with 2 - 2 configuration

✈ Seat Specifications (A330-200)

- ◆ 187cm (74") seat pitch
- ◆ Recline 180° to a fully flat bed

✈ Luggage Allowance

- ◆ 40kg of checked luggage
- ◆ 7kg carry-on luggage

✈ Dining

- ◆ Authentic Indonesian cuisine
- ◆ Restaurant style food service
- ◆ Wide selection of fine wine, cheese and spirits
- ◆ Self serve mini bar with a wide selection of food and beverages (A330-200)

✈ Entertainment

- ◆ 28cm (11") personal LCD touch-screen
- ◆ Audio/video on demand with a selection of movies, TV programs, music and games

✈ Clubs & Lounges

- ◆ Access to Qantas Lounges in SYD, MEL and PER

✈ Loyalty Programs

- ◆ Garuda Frequent Flyer Program
- ◆ Free membership

✈ Extras

- ◆ Power outlets
- ◆ Connectivity outlets for laptops

Key Destinations

- ◆ Jakarta (CGK)
- ◆ Denpasar (DPS)
- ◆ Hong Kong (HKG)
- ◆ Singapore (SIN)

Price Guide

- ◆ Competitive pricing available through travel agents & consolidators



Garuda Indonesia

Contact Details

Phone:

1300 365 330

Website:

www.garuda-indonesia.com

Garuda Indonesia - GA

Overview

Hawaiian Airlines' service reflects the culture of its home, from catering and entertainment to onboard hospitality.

Hawaiian flies nonstop from Sydney to Honolulu daily and from 28th November 2012, three times a week from Brisbane.

HA offers up to 180 flights each day between Oahu, Maui, Kauai and Hawai'i Island, and daily connections to 11 mainland destinations - Las Vegas, Los Angeles, San Francisco, Seattle, Portland, Sacramento, San Jose, Oakland, San Diego, Phoenix and New York.



✈ Intercontinental Fleet

- ◆ 41 aircraft in total
- ◆ 18 B767-300
- ◆ 5 Airbus 330-200
- ◆ 18 Boeing 717-200

✈ Cabin Specifications

- ◆ **A330-200:** SYD - HNL - SYD
18 forward facing seats, 2 - 2 - 2 configuration
- ◆ **B767-300:** BNE - HNL - SYD
18 forward facing seats, 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ Comfortable leather seats with good recline
- ◆ 107cm (42") seat pitch (B767-300)
- ◆ 109cm (45") seat pitch (A330-200)

✈ Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kg per piece
- ◆ 11.5kg carry on luggage

✈ Dining

- ◆ Selection of three dishes incorporating flavours of Hawaii
- ◆ Menu developed by consulting chef, Chai Chaowasaree
- ◆ Free beverage service throughout the flight

✈ Entertainment

- ◆ Wide selection of movies, TV shows, music videos and Hawaiian entertainment

✈ Clubs & Lounges

- ◆ Lounge access in Sydney and throughout US network

✈ Loyalty Programs

- ◆ Hawaiian Miles
- ◆ Partner in Velocity - Virgin Australia's loyalty program

Key Destinations

- ◆ Honolulu (HNL)
- ◆ Las Vegas (LAS)
- ◆ Los Angeles (LAX)
- ◆ New York (JFK)

Price Guide from:

- ◆ **SYD - HNL:** \$3,736*
- ◆ **Neighbour Islands:** \$3,968*
- ◆ **US Mainland:** \$5,209*
- ◆ **New York (JFK):** \$6,309*
- ◆ **BNE - HNL:** \$3,741*
- ◆ **Neighbour islands:** \$3,974*
- ◆ **US Mainland:** \$5,215*
- ◆ **New York (JFK):** \$6,315*

*These are starting prices for return fares, including taxes correct as of 01 Aug 2012, subject to change and availability.



Contact Details

Phone:

1300 669 106

Website:

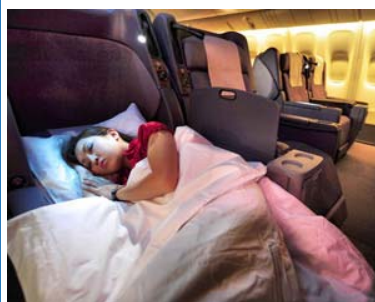
hawaiianairlines.com.au

Hawaiian Airlines - HA

Overview

Royal Brunei operates daily flights from Melbourne through Brunei to Dubai and London. It also has frequent same day connections to Singapore, Kota Kinabalu, Bangkok, Manila, Jakarta and Surabaya with overnight connections to Kuala Lumpur, Hong Kong and Shanghai.

The airline utilises Boeing 777-200ERs for its long haul services with Sky Dreamer seats and A319/320 aircraft for Inter Asian points. Royal Brunei will be introducing Boeing 787 Dreamliners during 2013 onto the Australia to London services.



Intercontinental Fleet

- ◆ 9 aircraft - B777-200ER, A319, A320
- ◆ Average age 8 years



Cabin Specifications

- ◆ **B777:** 30 seats with a 2 - 2 - 2 configuration
- ◆ **A319:** 8 seats with a 2 - 2 configuration
- ◆ **A320:** 12 seats with a 2 - 2 configuration



Seat Specifications

- ◆ **B777:** Inclined full length bed type seats, 144cm (57") seat pitch, 53cm (21") seat width, personal screens & in seat power



Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 7kg of carry-on luggage



Dining

- ◆ International cuisine
- ◆ All meals are halal
- ◆ Dine on demand from Menu
- ◆ No alcohol is served onboard



Clubs & Lounges

- ◆ Access to partner Lounges in all cities

- ◆ Dedicated Sky Lounge in Brunei



Loyalty Programs

- ◆ Royal Skies program offering points and accrued benefits



Extras

- ◆ More than 600 hours of in-flight entertainment
- ◆ Dedicated Check-in at all airports
- ◆ Plush duvet and larger pillows to allow for a better sleep

Key Destinations

- ◆ London (LHR)
- ◆ Dubai (DXB)
- ◆ Kota Kinabalu (BKI)
- ◆ Manila (MNL)
- ◆ Bangkok (BKK)
- ◆ Singapore (SIN)
- ◆ Jakarta (JKT)
- ◆ Surabaya (SUB)

Price Guide

- ◆ Royal Brunei Airlines offers exceptional prices for a full service carrier
- ◆ Uncomplicated fares with easy rules



Contact Details

Phone:

1300 721 271

Website:

bruneiair.com/australia

Royal Brunei Airlines - BI

Overview

Vietnam Airlines is the national carrier of Vietnam. They operate to 21 domestic and 27 International destinations with more than 300 daily flights, which include Indochina and major cities in both Asia and Europe. The airline operates daily non-stop flights from both Melbourne and Sydney to Ho Chi Minh City with good connections to all other destinations. Guests can relax and enjoy the airlines gracious hospitality and complimentary in-flight services on their modern fleet.



Intercontinental Fleet

- ◆ Airbus A330-200 & Boeing 777-200ER
- ◆ 73 aircraft



Cabin Specifications

- ◆ 24 seats with a 2 - 2 - 2 configuration (A330)



Seat Specifications

- ◆ 157.5cm (62") seat pitch
- ◆ 56cm (22") seat width
- ◆ Fully flat bed



Luggage Allowance

- ◆ 40kg of checked luggage (ex Australia)
- ◆ 30kg of checked luggage (within Asia, ex Asia)
- ◆ 2 pieces of carry-on luggage (7kgs each)



Dining

- ◆ Choice of Vietnamese and Western cuisine
- ◆ Fine selection of wines and beverages
- ◆ Snacks available upon request



Entertainment

- ◆ Personal screen
- ◆ Audio/video on demand



Clubs & Lounges

- ◆ Business Class lounges in most ports in Vietnam and selected international ports
- ◆ Access to Qantas Club lounge in Melbourne and Sydney



Loyalty Programs

- ◆ Golden Lotus Plus Frequent Flyer Program
- ◆ Free membership
- ◆ Part of SkyTeam Alliance



Extras

- ◆ Satellite phones
- ◆ Amenity kit
- ◆ Daily newspapers & magazines

Key Destinations

- ◆ Ho Chi Minh City (SGN)
- ◆ Hanoi (HAN)
- ◆ Siem Reap (REP)
- ◆ London (LGW)
- ◆ Paris (CDG)

Price Guide

- ◆ SGN/HAN - \$3,000
- ◆ CDG/LON - \$4,390
- ◆ REP - \$3,130



Contact Details

Phone:

1300 888 028

Website:

vietnamairlines.com

Vietnam Airlines - VN

Overview

Virgin Atlantic believe it's the little touches that make a big difference.

It's why they created a business class seat that transforms itself into one of the longest fully flat beds in the sky to give your clients a proper night's sleep.

It's why they designed a state-of-the-art Clubhouse for your clients to dine and unwind in.

And it's why they provide a chauffeur driven car service that greets your clients at either end.

You see, for Virgin Atlantic, it's not about taking your clients from airport to airport. It's about taking your clients from door to door.



✈ Intercontinental Fleet

- ◆ B747-400, A340-300, A340-600

✈ Cabin Specifications

- ◆ 45 seats with a 1 - 1 - 1 configuration

✈ Seat Specifications

- ◆ Herringbone seat layout
- ◆ 56cm (22") seat pitch
- ◆ 84cm (33") horizontal bed with mattress, duvet, pillow and pyjamas

✈ Luggage Allowance

- ◆ 3 pieces of checked luggage 32kg each
- ◆ 2 pieces of carry-on luggage 16kg in combined weight

✈ Transfers/Chauffeur

- ◆ Chauffeur driven car transfers provided with most Upper Class fares

✈ Dining

- ◆ Graze menu with High Tea service

✈ Entertainment

- ◆ 10.4" personal TV screen
- ◆ 300 hours of audio and video on demand

✈ Clubs & Lounges

- ◆ Award winning Clubhouse at Heathrow (flight departures)
- ◆ Revivals lounge at Heathrow (flight arrivals)
- ◆ Hong Kong Clubhouse
- ◆ Access to the Air New Zealand lounge in Sydney

✈ Loyalty Programs

- ◆ Virgin Atlantic Flying Club
- ◆ 17 partners in total including Virgin Australia Velocity Rewards

Key Destinations

- ◆ Hong Kong (HKG)
- ◆ London (LHR)

Price Guide

- ◆ Range of competitive fare options available to agents

virgin atlantic

Contact Details

Phone:
1300 727 340

Website:
vsflyinghub.com

Virgin Atlantic - VS

Overview

Aerolineas Argentinas' Business Class is known as Club Condor.

This service is available on flights within Argentina of more than one hour and 40 minutes, on most South American routes and on all International flights.

✈ Long-haul Fleet

- ◆ B747-400, A340-200, A340-300

✈ Cabin Specifications

- ◆ B747-400: 42 seats with a 1 - 1 configuration
- ◆ A340-200: 32 seats with a 1 - 1 - 1 configuration

✈ Seat Specifications

B747-400:

- ◆ 101cm (40") seat pitch, 150° recline

✈ Luggage Allowance

- ◆ 2 pieces of checked luggage - 32kgs per piece (international); 30kg checked luggage (domestic)

✈ Extras

- ◆ Aerolineas Plus Frequent Flyer program
- ◆ Personal video screens - up to three movies on a long haul flight

✈ Contact Details

Phone: 02 9234 9000

Website: www.aerolineas.com.ar

aerolineas.com

Aerolineas Argentinas - AR

Overview

Air Austral "The French Airline of the Indian Ocean" operates Boeing 777-300ER on its twice weekly Sydney - Reunion route.

Experience true French hospitality the moment you step on board. The service will cease departures ex Sydney effective 15 August 2012.

✈ Intercontinental Fleet

- ◆ 9 aircraft (B777s, B737s & ATRs)
- ◆ Average age: 7 years

✈ Cabin Specifications (B777-300ER)

- ◆ 2 - 3 - 2 configuration

✈ Seat Specifications

- ◆ Recline 180° into a fully flat bed (B777-300), bed length: 186cm (73")

✈ Luggage Allowance

- ◆ 40kg of checked luggage - maximum 32kg per piece
- ◆ 10kg hand luggage

✈ Entertainment

- ◆ Personal screen
- ◆ Audio/video on demand with a wide selection of movies, TV programs and music (B777-300)

✈ Contact Details

Phone: 1300 306 365

Website: www.air-austral.com

AIR AUSTRAL
THE FRENCH AIRLINE OF THE INDIAN OCEAN

Air Austral - UU

Overview

Air China is the official flag carrier of the People's Republic of China.

A new Star Alliance member, Air China has recently introduced the brand new Airbus A330-200 aircraft to its Australian operations.



✈ Long-haul Fleet

- ◆ A330-200, A330-300, A340-300, B747-400, B767-300ER, B777-200

🛋 Cabin Specifications

- ◆ 2 - 2 - 2 configuration

🪑 Seat Specifications

- ◆ 34 Skybed sleeper seats
- ◆ 124cm (49") seat pitch and 53cm (21") seat width

🧳 Luggage Allowance

- ◆ 2 pieces weighing 32kg per piece check-in luggage
- ◆ 1 piece of hand luggage plus 1 personal item

📶 Extras

- ◆ Frequent Flyer program Phoenixmiles
- ◆ Star Alliance Member
- ◆ Individual Audio/video on demand

📞 Contact Details

Phone: 02 9232 7277

Website: www.airchina.com.au

Air China - CA

Overview

Air France offers 53 weekly connections to Europe from 5 major Australian cities in co-operation with Qantas Airways. Air France also offers 13 weekly flights via Guangzhou from Brisbane, Melbourne and Sydney with China Southern. On board its flights, Air France offers its business customers the chance to experience privileged moments of pleasure and relaxation.



✈ Long-haul Fleet

- ◆ B777-300ER, B747-400, A380, A340-300, A330-200

🛋 Cabin Specifications (B777-300ER)

- ◆ 67 seats with a 2 - 3 - 2 configuration

🪑 Seat Specifications

- ◆ 155cm (61") seat pitch
- ◆ Fully recline to a lie-flat bed

🧳 Luggage Allowance

- ◆ 2 pieces of checked baggage
- ◆ 32kg per piece

📺 Entertainment

- ◆ Video on individual 26cm (10.4") screens with noise cancelling headphones
- ◆ Selection of recent films, news programs, music and games

📞 Contact Details

Phone: 1300 391 191

Website: www.afkl.biz

Air France - AF

Overview

Passengers onboard Air India's Business Class seats are offered aisle and window plush seating in a spacious cabin. The carrier has also upgraded its lounge and complimentary limousine service and will be introducing Audio Video on Demand System on all of its 747-400 and 777 aircrafts.



✈ Long-haul Fleet

- ◆ B747-400, B747-300

🛋 Cabin Specifications

- ◆ Aisle or window seats for every passenger on 747 aircraft
- ◆ 34 seats with a 2 - 2 configuration

🪑 Seat Specifications (B747-400)

- ◆ 119cm (47") seat pitch, 19.33" wide, 188° recline

🧳 Luggage Allowance

- ◆ 2 pieces of baggage not exceeding 30kgs
- ◆ 8kgs hand luggage

📶 Extras

- ◆ Exclusive check-in facility
- ◆ Amenity kit in an elegant pouch
- ◆ Lounge facility

📞 Contact Details

Phone: 02 9283 3771

Website: www.airindia.com

Air India - AI

Overview

Air Malta started flying in 1974 and today has a modern fleet of aircraft that operates 200 flights to over 50 destinations a week in Europe, North Africa and the Eastern Mediterranean. The Maltese carrier offers value of money service for the business or leisure passenger where the individual can appreciate the true meaning of Maltese hospitality.



✈ Long-haul Fleet

- ◆ 7 x A320, 5 x A319

🛋 Cabin Specifications

- ◆ Separate cabin area with four-abreast seating

🪑 Seat Specifications

- ◆ Tables between each two seats

🧳 Luggage Allowance

- ◆ 30kgs check in baggage for Club Class
- ◆ 10kgs hand luggage

📶 Extras

- ◆ La Valette Lounge for Club Class passengers
- ◆ Luggage is priority-tagged
- ◆ International cuisine and a choice of Maltese wines as well as an open bar service

📞 Contact Details

Phone: 02 9250 9444 (Breakaway Aviation Services P/L)

Website: www.airmalta.com

Air Malta - KM

Overview

Air Mauritius' is a full service airline offering departures from Perth. Business Class offers modern 'cocoon seats' with individual comfort and fingertip control. Premium passengers can also access the Amedee Maingard Lounge in Mauritius.



Long-haul Fleet

- ◆ A340-300E, A340-300, A330-200

Cabin Specifications

- ◆ A330-200: 24 inclined lie flat seats, 2 - 2 - 2 configuration

Seat Specifications

- ◆ 'New Generation' inclined lie-flat seats with a 152cm (60") seat pitch and electronic control

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 10kg carry on luggage

Extras

- ◆ Kestrelflyer Frequent Flyer Program
- ◆ L'Occitane En Provence amenities pamper pack
- ◆ Individual 10.4" arm-mounted LCD monitor with touch screen functionalities and handset control

Contact Details

Phone: 1300 332 077

Website: www.airmauritius.com

Air Mauritius - MK

Overview

The national airline for the Republic of Namibia, Air Namibia provides air transport, cargo and charter flight services between its hub in Windhoek to destinations in Europe & beyond. Business Class passengers have access lounges in Accra, Cape Town, Frankfurt, Johannesburg, Luanda, Lusaka and Windhoek.



Intercontinental Fleet

- ◆ 2 x A340-300, 2 x A319-100, 2 x B737-500

Cabin Specifications

- ◆ A340-300: 44 seats with a 2 - 2 - 2 configuration
- ◆ B737-500: 20 seats with a 2 - 2 configuration

Seat Specifications

- ◆ A340-300: 152cm (60") seat pitch, 70cm (27.7") width

Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ One piece of hand luggage up to 7kg

Entertainment

- ◆ Portable video machine
- ◆ German and English magazines and newspapers
- ◆ Exquisite international meals and beverages

Contact Details

Phone: +264 61 299 6111

Website: www.airnamibia.com.na

Air Namibia - SW

Overview

Air Niugini flies to some 20 destinations throughout PNG along with services to destinations in Australia, Asia and the South Pacific.



Air Niugini offers daily flights from Brisbane and Cairns to Port Moresby and two flights from Sydney to Port Moresby each week.

Long-haul Fleet

- ◆ B767 aircraft
- ◆ 4 years old

Cabin Specifications

- ◆ B767: 30 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ B767: 152cm (60") seat pitch

Luggage Allowance

- ◆ 23kg per person within South Pacific

Extras

- ◆ Destinations Frequent Flyer Program
- ◆ Executive Club lounges in PNG & partner lounges
- ◆ Mainscreen movie entertainment

Contact Details

Phone: 1300 361 380

Website: www.airniugini.com.pg

Air Niugini - PX

Overview

Air Pacific, has been connecting the world to Fiji and the South Pacific for over 60 years, flying to 15 cities in 10 countries. Tabua Class is Air Pacific's Business Class, offering discerning travellers a unique and exclusive class of travel on Fiji's International airline.



Long-haul Fleet

- ◆ B747-400, B737-800, B737-700

Cabin Specifications

- ◆ 8-28 seats, 2 - 2 or 2 - 2 - 2 configuration

Seat Specifications

- ◆ Seat Pitch: 122-145cm (48-57") Recline: 10-18"

Luggage Allowance

- ◆ 30kg priority checked baggage

Loyalty Program

- ◆ Tabua Club
- ◆ Mileage accrual on partner airlines

Extras

- ◆ Priority check-in and boarding
- ◆ Access to lounge at Nadi Airport and affiliated lounges

Contact Details

Phone 24/7: 1800 230 151

Website: www.airpacific.com

Air Pacific - FJ

Overview

Air Seychelles is a pillar of tourism operating 160 domestic flights a week throughout the archipelago as well as long haul services to Abu Dhabi, Johannesburg and Mauritius. In June 2012, Air Seychelles Plus Programme was fully integrated into Etihad Guest and early in 2013 the carrier will launch services to Beijing.



Air Seychelles - HM



Intercontinental Fleet

- ♦ Airbus A330-200



Cabin Specifications

- ♦ 1 - 2 - 1 configuration with direct aisle access



Seat Specifications

- ♦ 124cm (49") seat pitch and generous recline
- ♦ 6 ft 1" full flat beds



Luggage Allowance

- ♦ 30kg of checked luggage
- ♦ One piece of hand luggage up to 10kg



Entertainment

- ♦ Over 650 hours of on demand entertainment including more than 90 movies, TV programs, radio, CD and games



Contact Details

Phone: +248 4 391 0000

Website: www.airseychelles.com

Overview

Air Tahiti Nui, with a route network linking the South Pacific to four continents, is the leading carrier to French Polynesia. Air Tahiti Nui operates flights to Los Angeles, Paris, Auckland and Japan.

Business Class on Air Tahiti Nui is known as 'Poerava' with five star service, lots of space and in-flight entertainment.



Long-haul Fleet

- ♦ A340-300



Cabin Specifications

- ♦ 24 seats with a 2 - 2 - 2 configuration



Seat Specifications

- ♦ Seats recline by between 127° and 150° depending on row and location, with a 135cm (53") seat pitch



Luggage Allowance

- ♦ 2 pieces of checked luggage up to 32kg each



Extras

- ♦ Up to six first-run movie features on each flight, as well as games and music



Loyalty Program

- ♦ Frequent Flyer program called Club Tiare



Contact Details

Phone: 1300 732 415

Website: www.airtahitinui.com.au

Air Tahiti Nui - TN

Overview

Air Vanuatu flies out of Australia to Port Vila from Sydney, Melbourne and Brisbane. The flight takes approximately 3.5 hours, offering Melanesian friendliness and warmth from the moment you're on board.



Air Vanuatu - NF



Long-haul Fleet

- ♦ B737-800



Cabin Specifications

- ♦ 8 seats with a 2 - 2 configuration



Seat Specifications

- ♦ Armchair seats with a 99cm (39") pitch



Luggage Allowance

- ♦ 30kg of checked luggage
- ♦ 2 pieces of hand luggage weighing 7kg per piece



Loyalty Program

- ♦ Qantas Frequent Flyer points may be earned and redeemed



Extras

- ♦ Inflight magazine - IslandSpirit magazine



Contact Details

Phone: 1300 780 737

Website: www.airvanuatu.com

Overview

Aircalin will be upgrading its Business Class (Hibiscus Class) product on its A330 aircraft from December 2012, with lie flat beds (cocoon) seats. The carrier will also have a new and enhanced IFE system. It's designed to give passengers a truly relaxing atmosphere inspired by New Caledonia's world heritage listed lagoon.



Long-haul Fleet

- ♦ A330 and A320



Cabin Specifications

- ♦ A330: 26 seats with a 2 - 2 - 2 configuration
- ♦ A320: 8 seats with a 2 - 2 configuration



Seat Specifications

- ♦ A330: 127cm (50") seat pitch
- ♦ A320: 102cm (40") seat pitch



Luggage Allowance

- ♦ 30kg per person within South Pacific
- ♦ Piece system applies for routes to North Asia



Extras

- ♦ Partner in Flying Blue (Frequent Flyer Program of Air France/KLM)
- ♦ Airport lounges available throughout network



Contact Details

Phone: 1300 364 181

Website: www.aircalin.com.au

Aircalin - SB

Overview

Alaska Airlines has been in operation since 1932, but we never stop working hard at innovation and adapting to meet our customers' needs. We serve more than 90 cities in the U.S., Canada and Mexico. We offer low fares, advance seat assignment, affordable First Class, on-line check in and our friendly, helpful and respectful customer service.



Alaska Airlines - AS

Long-haul Fleet

- ◆ 737-400/700/800/900, Q400
- ◆ Average age: 9 years

Cabin Specifications

- ◆ 737-400/700: 12 seats with a 2 - 2 configuration
- ◆ 737-800/900: 16 seats with a 2 - 2 configuration

Seat Specifications

- ◆ 94cm (37") seat pitch; 53cm (21") seat width

Luggage Allowance

- ◆ 2 pieces of checked luggage up to 23kg each
- ◆ 1 carry-on bag plus 1 personal item

Extras

- ◆ Award winning Mileage Plan
- ◆ 15 domestic and international airline partners

Contact Details

Phone: 1300 304 135
Website: www.alaskaair.com

Overview

Alitalia is Italy's national carrier, operating to 54 international destinations and 25 domestic ports, with hubs in Rome and Milan.

Alitalia's long-haul Business Class is known as *Magnifica* and is available on both 777 and 767 aircraft.



Long-haul Fleet

- ◆ B777-200, B767-300ER
- ◆ Average age 7 years (777s)/15 years (767s)

Cabin Specifications

- ◆ B777: 42 seats in a 2 - 2 - 2 configuration
- ◆ B767: 20 seats in a 2 - 1 - 2 configuration

Seat Specifications

- ◆ B777: Recliner seats with a 152cm (60") seat pitch
- ◆ B767: Angled lie-flat seats with a 152cm (60") seat pitch

Luggage Allowance

- ◆ 35kg of checked luggage

Extras

- ◆ Member of the Skyteam alliance
- ◆ Airport lounges available throughout network
- ◆ Frequent Flyer program called MilleMiglia

Contact Details

Phone: 1300 304 237
Website: www.alitalia.com/GB_EN

Alitalia - AZ

Overview

American Airlines, American Eagle and the AmericanConnection carriers serve 260 airports in more than 50 countries and territories with, on average, more than 3,500 daily flights. AA is a founding of the **oneworld** alliance. Together, its members and members-elect serve more than 900 destinations with more than 9,000 daily flights to 150 countries and territories.



American Airlines - AA

Long-haul Fleet

- ◆ B777-200, B767-300

Cabin Specifications

- ◆ B777-200: 37 seats with a 2 - 3 - 2 configuration
- ◆ B767-300: 30 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ 9° recline angle lie flat bed
- ◆ 147-154cm (58-61") pitch and 53cm (21") width

Luggage Allowance

- ◆ 3 pieces of checked luggage, max 32kg per piece
- ◆ 1 piece of hand luggage, 1 personal item

Extras

- ◆ Adjustable headrest, ergonomic and motorised seat controls and privacy divider

Contact Details

Phone: 07 3329 6060
Website: www.americanairlines.com.au

Overview

Asiana Airlines is based in Seoul, Korea. Established in 1988, Asiana is one of the world's youngest airlines.



Asiana has been awarded a 5 star rating by Skytrax for each of the past 4 years.

Long-haul Fleet

- ◆ B777-200 aircraft operate to Australia

Cabin Specifications

- ◆ 35 Business Class seats

Seat Specifications

- ◆ New Quadra Smartium seat on some services
- ◆ Fully flat bed seat with aisle access from all seats
- ◆ Older aircraft offer 'near-horizontal' electronically controlled seats
- ◆ 149-152cm (59-60") seat pitch
- ◆ Seat width 51cm (20.2")

Luggage Allowance

- ◆ 30kg of checked luggage

Extras

- ◆ Asiana Airlines is a member of the Star Alliance

Contact Details

Phone: 1300 767 234
Website: au.flyasiana.com

Asiana Airlines - OZ

Overview

Bangkok Airways Business Class is called Blue Ribbon Class. The carrier serves eight domestic destinations in Thailand and 11 international destinations from its two hubs at Bangkok Suvarnabhumi & Samui Airport.



Bangkok Airways - PG



Fleet

- ◆ Business Class is only available on the Airbus 319 aircraft



Cabin Specifications

- ◆ 12 seats with a 2 - 2 configuration



Seat Specifications

- ◆ Recliner seats with individual screens
- ◆ 119cm (47") seat pitch, 71cm (28") seat width



Luggage Allowance

- ◆ 30kgs checked baggage
- ◆ 5kgs of hand luggage



Extras

- ◆ Exclusive check in, priority boarding and baggage claim for premium passengers
- ◆ F/F members entitled to 10kg extra baggage



Contact Details

Phone: 02 8248 0050

Website: www.bangkokair.com

Overview

British Midland International (bmi) operates over 300 flights a week to over 400 destinations across the UK, Europe, Middle East and Africa. Based in Terminal one the carrier is the second largest airline to fly out of the London Heathrow airport. Premium services include a 30 minute check-in guarantee, onboard chefs on Saudi services and an arrival lounge at Heathrow.



British Midland - BD



Intercontinental Fleet

- ◆ A330-200, A321-200, A320-200, A319-100, B737-300/500



Seat Specifications

- ◆ 125cm (50") seat pitch



Luggage Allowance

- ◆ Unlimited number of check in baggage up to 40kgs
- ◆ 2 pieces of hand luggage plus 1 personal item



Extras

- ◆ Diamond Club Frequent Flyer Program
- ◆ Access to The Great British Lounge at Heathrow



Alliances

- ◆ Star Alliance



Contact Details

Phone: 1300 655 727

Website: www.flybmi.com

Overview

Brussels Airlines says it is setting the future standards for a superior onboard experience through the introduction of a new Business Class product on intercontinental flights. This year the carrier will refurbish its entire long haul fleet offering a fully horizontal personal bed and individual touch screens.



Brussels Airlines - SN



Intercontinental Fleet

- ◆ B737-300/400, A330-300, A319, A320



Seat Specifications

- ◆ 198cm lie flat bed with adjustable foot-, leg- and arm-rests
- ◆ Pneumatic Cushion System allowing passengers to adjust from soft to firm seating, relaxing or sleeping



Luggage Allowance

- ◆ 2 pieces of checked luggage up to 32kgs each
- ◆ 2 pieces of hand luggage weighing up to 16kgs



Extras

- ◆ Free lounge access to 50+ European destinations
- ◆ Dedicated check in desks at the airports
- ◆ Miles & More Frequent Flyer program
- ◆ Premium food and beverage



Contact Details

Phone: 1300 781 747

Website: www.brusselsairlines.com

Overview

The national airline for Panama, Copa Airlines was founded in 1947 operating domestic flights before operating flights to Costa Rica, its first international destination. Today Copa Airlines flies to North, Central and South America and the Caribbean.



COPA Airlines - CM



Intercontinental Fleet

- ◆ 10 x Embraer 190, 12 x B737-700, 16 x 737-800



Seat Specifications

- ◆ B737-700: 12 seats (38") seat pitch, 21" wide, 7.5" recline
- ◆ B737-800: 16 seats



Luggage Allowance

- ◆ 2 pieces of checked luggage up to 32kgs each
- ◆ 10kgs hand luggage



Extras

- ◆ Special check-in lines at airport counters
- ◆ Bonus miles for Mileage Plus Frequent Flyers
- ◆ Access to all Copa Club, United Clubs and VIP lounges worldwide



Alliances

- ◆ Star Alliance



Contact Details

Phone: 02 8644 1884 (Discover the World Marketing)

Website: www.copaair.com

Overview

Czech Airlines is the flagship carrier of the Czech Republic which provides flights from Prague to most European capitals and major North American destinations. Czech provides connections to 104 destinations in 44 countries and is part of the SkyTeam Alliance.



✈ Intercontinental Fleet

- ◆ 9 x A319-100, 4 x A320-200, 2 x A321-200

✈ Seat Specifications

- ◆ 4 seats in each row with a seat pitch of 84cm

✈ Luggage Allowance

- ◆ 2 pieces of check-in baggage up to 32kgs each
- ◆ 2 pieces maximum of 12kgs hand luggage

✈ Extras

- ◆ Sky Priority passes for check-in, security control, boarding and baggage collection
- ◆ Access to the Crystal Lounge
- ◆ Toiletries bag

✈ Alliances

- ◆ SkyTeam

✈ Contact Details

Phone: 1800 063 257 (Czeslotour Air Services PTY)

Website: www.czechairlines.com

Czech Airlines - OK

Overview

Delta Air Lines' Business class is called BusinessElite Class. Seats in this cabin are designed for the utmost in comfort and privacy, with each suite offering a mini cabin including a fully flat bed, work station and television.



✈ Long-haul Fleet

- ◆ B777-200LR aircraft from Sydney to Los Angeles

✈ Cabin Specifications

- ◆ 45 seats with a 1 - 2 - 1 configuration

✈ Seat Specifications

- ◆ 45 full flat sleeper suites with a 195.6cm (77") bed
- ◆ 111cm (44") seat pitch
- ◆ 67.8cm (26.7") seat width

✈ Luggage Allowance

- ◆ Two checked in bags of 32kgs per piece

✈ Extras

- ◆ On demand first run and popular movies, music, TV programming and video games
- ◆ Five course menu
- ◆ Full sized pillows, duvets, seat power outlets

✈ Contact Details

Phone: 1800 144 917

Website: www.delta.com

Delta Air Lines - DL

Overview

Egyptair joined the Star Alliance network in 2008 to offer its customers better flight connections and more comfortable travel. The carrier is only one located in North Africa and The Middle East. Egyptair has a network that extends to Africa, Asia, Central America, Europe, North America, Oceania and South America.



✈ Intercontinental Fleet

- ◆ B777-300, B777-200/800/500, A340-212, A330-300, A330-243, A321-231, A320-232

✈ Cabin Specifications

- ◆ B777-300: 49 seats
- ◆ 2 - 3 - 2 configuration

✈ Seat Specifications

- ◆ 193cm (76") seat pitch, 51cm (20") width, 76" full flat bed length

✈ Luggage Allowance

- ◆ 2 pieces of 32kgs each checked baggage
- ◆ 2 pieces maximum of 8kgs hand luggage

✈ Alliances

- ◆ Star Alliance

✈ Contact Details

Phone: 02 9767 4321 (Global Aviation Services)

Website: www.egyptair.com

Egyptair - MS

Overview

El Al Israel Airlines is the leading carrier of Israel and has been operating since 1948. The national carrier caters to international tastes through a number of amenities and advantages, making it a preferred global gateway to every corner of the world. Today the carrier flies to Europe, North America, the Far East, North and South America, South Africa and Australia.



✈ Intercontinental Fleet

- ◆ B737-700/800, B747-400, B777-200, 747-400, 767-200/300, B757-200

✈ Cabin Specifications

- ◆ B777-200: 35 seats with a 2 -3 - 2 configuration
- ◆ B767-200: 24 seats with a 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ B777-200: 157cm (62") seat pitch
- ◆ B767-200: 152cm (60") seat pitch

✈ Luggage Allowance

- ◆ 2 pieces of 32kgs each checked baggage
- ◆ 2 pieces of hand luggage up to 20kgs

✈ Extras

- ◆ EL AL Matmid Frequent Flyer Club

✈ Contact Details

Phone: 03 9864 4670

Website: www.elal.co.il

El Al Israel Airlines - LY

Overview

Ethiopian Airlines' Business class is called Cloud Nine. The carrier operates flights from Bangkok, Hong Kong and Dubai to its hub Addis Ababa. A lounge is available at the Addis Ababa Airport departure hall.



Ethiopian Airlines - ET

Long-haul Fleet

- ◆ B767, average age 10 years

Cabin Specifications

- ◆ 42 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ 132cm (52") seat pitch and 30cm (12") recline with a foot rest

Luggage Allowance

- ◆ 2 pieces of 32kg luggage on flights across the Atlantic from the USA

Loyalty Program

- ◆ ShebaMiles program
- ◆ Allows members to earn on non codeshare Lufthansa sectors

Contact Details

Phone: 1300 600 001

Website: www.ethiopianairlines.com

Overview

Eva Air calls its Business Class offering Premium Laure Class.



The airline's hub is in Taipei and Eva Air flies to Europe and Mainland China, North & South East Asia, North America as well as to Brisbane.

Long-haul Fleet

- ◆ B747-400, A330-200, B777-300ER

Cabin Specifications

- ◆ B747-400: 36 lie flat seats in a 2 - 2 - 2 configuration
- ◆ A330-200: 24 inclined lie flat seats in a 2 - 2 - 2 configuration
- ◆ B777-300ER: 42 inclined lie flat seats in a 2 - 2 - 2 configuration

Seat Specifications

- ◆ B747-400: 111cm (44") seat pitch
- ◆ A330-200: 111cm (44") seat pitch
- ◆ B777-300ER: 111cm (44") seat pitch

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 7kg carry on baggage

Extras

- ◆ Evergreen Club loyalty program

Contact Details

Phone: 02 9267 8872

Website: www.evaair.com

Eva Air - BR

Overview

Finnair is the leading northern European airline to connect Australian passengers with Europe via Asia. Depart from the convenience of your nearest Australian port, on any oneworld airline, to your choice of eleven Asian cities. Then fly with Finnair non-stop, to Helsinki international airport.



Finnair - AY

Long-haul Fleet

- ◆ A330-300 (8 aircraft); A340-300 (7 aircraft)

Cabin Specifications

- ◆ 32-45 forward facing seats over 1 or 2 cabins
- ◆ Direct aisle access from 90 percent of seats
- ◆ 1 - 2 - 1 & 2 - 2 - 1 seat configuration (some A340s still converting from 2 - 2 - 2)

Seat Specifications

- ◆ Fully horizontal lie-flat bed
- ◆ Bed length - up to 2 metres

Luggage Allowance

- ◆ 2 pieces of checked luggage - 23kg each
- ◆ 2 pieces of carry-on luggage combined weight 10kg

Extras

- ◆ Satellite phone with every seat
- ◆ Amenities kit, pillow, blanket and a bottle of water

Contact Details

Phone: 1300 132 944 Website: www.finnair.com

Overview

Fly Solomons hub is in Honiara, Solomon Islands and flies domestically as well as to Brisbane, Nadi and Port Vila using leased aircraft.



Flights to Honiara from Brisbane depart three times a week.

International Fleet

- ◆ B737-300

Cabin Specifications

- ◆ The aircraft has seating for up to 130 passengers in a variable Business and Economy class seating configuration

Luggage Allowance

- ◆ 30kg checked luggage
- ◆ 7kg carry on baggage

Extras

- ◆ Solomon Airlines is a full service airline offering complimentary meals and beverages on all of its international sectors
- ◆ Free quarterly 'Solomons' magazine in flight
- ◆ Business Class guests can use lounges at Nadi and Brisbane airports

Contact Details

Phone: 1300 894 311

Website: www.flysolomons.com

Fly Solomons - IE

Overview

Gulf Air's Business class is called Falcon Gold. The carrier operates flights to Europe, the Middle East and Africa from its hub in Bahrain. Full fare paying Falcon Gold passengers get priority for sleeper seats where available.



Gulf Air - GF

Long-haul Fleet

- ◆ A340-300, A330-200, B777
- ◆ Average age 10 years

Cabin Specifications

- ◆ Gulf Air is currently reconfiguring its premium cabins, combining the previous First and Business Class to offer either 1 - 2 - 1 and 2 - 2 - 2 configurations

Seat Specifications

- ◆ 124cm (49") pitch and 81cm (32") seat width
- ◆ Some seats recline into a fully flat bed

Luggage Allowance

- ◆ 1 piece of hand luggage, plus 1 briefcase max 9kg
- ◆ 40kg checked luggage

Extras

- ◆ Individual attention of the inflight Sky Chef

Contact Details

Phone: 1300 366 337

Website: www.gulfair.com

Overview

Hong Kong Airlines offers revolutionary Business Class flights with in-flight wi-fi connectivity to operating one of the youngest fleets in the world. Recognised for the warmth of its service and the quality of its onboard offering. The carrier offers flights to the UK, China, Taiwan, Singapore, Japan, Vietnam, Russia, Indonesia, Philippines and more.



HONGKONG AIRLINES

香港航空

Intercontinental Fleet

- ◆ A330, B737

Cabin Specifications

- ◆ A330: 34 seats in a 1 - 2 - 1 configuration
- ◆ B737: 8 seats in a 2 - 2 configuration

Seat Specifications

- ◆ Fully lie flat 188cm (74") beds

Luggage Allowance

- ◆ 3 pieces of 32kgs each checked baggage to London
- ◆ 7kgs hand luggage

Extras

- ◆ 20 minute free wi-fi service
- ◆ In-seat power source
- ◆ Earn up to 200% more Fortune Wings Miles for C/D/J

Contact Details

Phone: 1300 889 190

Website: www.hongkongairlines.com

Hong Kong Airlines - N8

Overview

Spain's flagship carrier Iberia is the leading carrier between Europe and Latin America. The oneworld Alliance member flies to almost 120 destinations in 45 countries and operates out of Madrid. Business Plus is offered on the airline's intercontinental flights.



Iberia - IB

Intercontinental Fleet

- ◆ A319-100, A320-200, A321-200, A330-300, A340-600

Seat Specifications

- ◆ More than 220cm of personal space, rigid outer shell

Luggage Allowance

- ◆ 3 pieces of 23kgs each check-in baggage
- ◆ 2 items up to 8kgs hand luggage

Entertainment

- ◆ Individual touch screen 10.4"

Extras

- ◆ Iberia Plus Frequent Flyer Program
- ◆ A luxury car and chauffeur for travelling from home to the airport or vice versa, free of charge
- ◆ Noise cancelling headphones

Contact Details

Phone: + 34 902 400 500

Website: www.iberia.com

Overview

JAL is a member of the oneworld alliance, and calls its Business Class, Executive Class. The airline has hubs in Tokyo and Osaka, and flies to the USA, Hawaii, Canada, Europe, Australia, South East Asia and North Asia.



JAPAN AIRLINES

Long-haul Fleet

- ◆ 777-200ER, 777-300ER, 787-800

Cabin Specifications

- ◆ 777-200ER/300ER: 28-77 seats in a 2 - 3 - 2 configuration
- ◆ 787-800: 42 seats in a 2 - 2 - 2 configuration

Seat Specifications

- ◆ 777-200ER: 145-150cm (57"-59") pitch, 49cm (19.2") wide, 170° recline
- ◆ 777-300ER: 152cm (60") pitch, 49cm (19.2") wide, 171° recline
- ◆ 787-800: 152cm (60") pitch, 54cm (21.2") wide, 171° recline

Luggage Allowance

- ◆ 3 pieces of checked luggage (32kg each)
- ◆ 10kg of hand luggage

Loyalty Program

- ◆ JAL Mileage Bank

Contact Details

Phone: 1300 359 525 agents or 1300 802 228 customers

Website: www.jal.com.au

Japan Airlines - JL

Overview

Jet Airways Business

Class is called Premiere Class.

The airline operates to 52 Indian domestic cities and 23 international destinations with hubs in Delhi, Mumbai and Chennai, providing world class service and Indian hospitality.



Long-haul Fleet

- ◆ A330-200 and B777-300



Cabin Specifications

- ◆ A330-200: 1 - 1 - 1 configuration
- ◆ B777-300: 1 - 2 - 1 configuration



Seat Specifications

- ◆ Herringbone seat layout – lie flat (180°) on selected routes



Luggage Allowance

- ◆ 35kg of checked luggage



Loyalty Program

- ◆ Codeshare with Qantas, points on the Qantas Frequent Flyer program can be swapped with the Jet Airways JetMiles scheme.



Contact Details

Phone: 1300 304 553

Website: www.jetairways.com

JET AIRWAYS

Jet Airways - 9W

Overview

StarClass is Jetstar's International Business Class and is offered on Jetstar's A330-200 aircraft. StarClass is available on flights to Hawaii, Phuket, Bangkok, Tokyo, Osaka as well as on selected flights to Bali.



Long-haul Fleet

- ◆ A330-200 (7 aircraft)



Cabin Specifications

- ◆ 38 seats with a 2 - 3 - 2 configuration



Seat Specifications

- ◆ 76cm (30") seat pitch
- ◆ Fold out footrest



Luggage Allowance

- ◆ 30kg of checked luggage
- ◆ 10kg of hand luggage



Extras

- ◆ Power outlets
- ◆ Adjustable lumbar support and headrests with wings



Contact Details

Phone: 13 15 38

Website: www.jetstar.com

Jet

Jetstar Airways - JQ

Overview

Kenya Airways calls Business Class Premier World.

The airline flies to North, West, Southern and Eastern Africa, Europe and Asia and has its hub in Nairobi.

Business passengers can access the Simba Lounge in Nairobi.

Kenya Airways
The Pride of Africa



Long-haul Fleet

- ◆ B777-200ER, B767-300ER



Cabin Specifications

- ◆ B777-200ER: 28 fully flat bed seats with a 2 - 3 - 2 configuration



Seat Specifications

- ◆ B777-200ER: 193cm (76") seat pitch, 56cm (22") wide



Luggage Allowance

- ◆ 2 pieces, 32kg each checked luggage
- ◆ 10kg carry on luggage



Extras

- ◆ Flying Blue loyalty program
- ◆ Multi-channel inflight entertainment
- ◆ In-seat laptop power points



Contact Details

Phone: (02) 9767 4304

Website: www.kenya-airways.com

Kenya Airways - KQ

Overview

KLM offers 49 weekly connections to Europe from five major Australian cities in cooperation with Malaysia Airlines, and 16 with China Southern, its codeshare partners. KLM's Business Class passengers will enjoy onboard comfort & relaxation in a wide, comfortable seat with inflight entertainment.

KLM



Intercontinental Fleet

- ◆ B777-300 ER, B777-200, B747-400, A330-200



Cabin Specifications (B777-300ER)

- ◆ 35 seats in a 2 - 3 - 2 configuration



Seat Specifications

- ◆ Fully recline to a lie-flat bed
- ◆ 175° recline



Luggage Allowance

- ◆ 2 pieces of checked baggage - 32kgs each
- ◆ Each bag cannot exceed 32kgs



Entertainment

- ◆ Personal screen with interactive entertainment system
- ◆ Selection of recent films, news programmes, music and games



Contact Details

Phone: 1300 391 191

Website: www.afkl.biz

KLM - KL

Overview

Korean Air offers daily connections to Korea and beyond from 3 major Australian cities: Sydney, Melbourne and Brisbane. Korean Air long-haul flights are ideal for working, relaxing or sleeping. Prestige Class offers 180° degree lie-flat beds surrounded by Korean hospitality.



✈ Intercontinental Fleet

- ◆ A380-800, B747-400, B777-300ER/200ER, A330-300/200

✈ Cabin Specifications

A380-800

- ◆ 94 forward facing seats over 2 cabins
- ◆ 2 - 2 - 2 configuration

Boeing 777-200ER

- ◆ 28 forward facing seats over 2 cabins
- ◆ 2 - 3 - 2 configuration

Airbus A330-200

- ◆ 24 forward facing seats over 2 cabins
- ◆ 2 - 2 - 2 configuration

✈ Seat Specifications (B777-200ER)

- ◆ 188cm (74") seat pitch; Recline 180° into a fully flat bed; Bed length: 200cm

✈ Luggage Allowance

- ◆ 30kg checked luggage

✈ Contact Details

Phone: 02 9262 6000

Website: www.koreanair.com

Korean Air - KE

Overview

LOT Polish Airlines is the national carrier of Poland, and operates flights throughout Europe as well as across the Atlantic and to North Asia. LOT's network is based in the Polish capital of Warsaw.



✈ Long-haul Fleet

- ◆ B767-300ER
- ◆ Average age is 17 years

✈ Cabin Specifications

- ◆ 18 seats with a 2 - 2 - 2 configuration

✈ Seat Specifications

- ◆ "Cocoon shell armchairs" with electric controls
- ◆ 132cm (52") seat pitch and recline to about 169°, with a 46cm (18") seat width

✈ Luggage Allowance

- ◆ 35kg of checked luggage
- ◆ 2 pieces of luggage allowed on flights to North America

✈ Extras

- ◆ Member of the Star Alliance
- ◆ LOT is a fully integrated partner of the Miles & More loyalty scheme operated by Lufthansa

✈ Contact Details

Phone: 1300 304 671

Website: www.lot.com

LOT Polish Airlines - LO

Overview

Olympic Air operates international services to Belgrade, Bucharest, Larnaca, Sofia, Tel Aviv, Tirana and Istanbul as well as domestic routes to and from Athens. The Greek carrier offers round trip passengers travelling in Business Class within Greece, a Mercedes A Class car rental free for one day.



✈ Long-haul Fleet

- ◆ A320, A319

✈ Seat Specifications

- ◆ The middle seat is always free for more legroom and private space

✈ Luggage Allowance

- ◆ 2 pieces of check-in luggage each weighing up to 30kgs
- ◆ 2 pieces of carry on luggage up to 12kgs

✈ Alliances

- ◆ Star Alliance

✈ Extras

- ◆ A variety of aromatic coffees and flavoursome teas in flight
- ◆ On Air in flight magazine
- ◆ Exclusive check-in counters

✈ Contact Details

Phone: 02 8248 0020

Website: www.olympicair.com

Olympic Air - OA

Overview

Oman Air is the designated carrier of the Sultanate of Oman. The carrier prides itself on providing safe, reliable and profitable air transport services for passengers and cargo. The airline partners with many carriers around the world and has implemented a Frequent Flyer Program with select codeshare partners.



✈ Long-haul Fleet

- ◆ A330-300, A330-200, B737-800NG, B737-700NG

✈ Cabin Specifications

- ◆ 20 seats with a 1 - 2 - 1 four abreast configuration

✈ Seat Specifications

- ◆ 208cm (82") seat pitch, 22" wide, 77.5" recline
- ◆ lie-flat seat (180°)

✈ Luggage Allowance

- ◆ 40kgs check in baggage when travelling solely on WY
- ◆ 7kgs hand luggage (dimensions 23 x 41 x 51cm)

✈ Extras

- ◆ 17" Gen.III monitor in the front partition
- ◆ Two USB plugs
- ◆ Oman Air Lounge - Muscat and Bangkok

✈ Contact Details

Phone: +968 2453 1111

Website: www.omanair.com

Oman Air - WY

Overview

Qantas was the first airline in the world to introduce Business class in 1979 and now, they have reinvented the experience for a new breed of business traveller. Qantas International Business offers total freedom, comfort and flexibility. From deciding when to dine, to the comfort and privacy of your fully flat A380 Skybed, it's all about ensuring you arrive refreshed & relaxed.



✈ Intercontinental A380 Fleet

- ◆ 10 aircraft - as at July 2011
- ◆ 2 more arriving in the coming months
- ◆ A380 fleet will grow to 20 aircraft

🛋 Cabin Specifications

- ◆ 72 forward facing seats
- ◆ 2 - 2 - 2 configuration (located on upper deck)
- ◆ Onboard Business Lounge

🛏 Seat Specifications

- ◆ A380 SkyBed - reclines to a fully flat bed
- ◆ Bed length - over 200cm (up to 80") - the longest flat bed in A380 Business
- ◆ Enhanced built-in massage and lumbar system

📺 Entertainment

- ◆ Touch-screen 12.1" in-arm, personal widescreen

📞 Contact Details

Phone: 13 17 11

Website: www.qantas.com/agents

Qantas - QF

Overview

Royal Jordanian Airlines, recently merged its First and Business classes to create Crown Class, a Premium service at Business class rates. Their brand new A330 aircraft operate daily over Bangkok, Hong Kong and Kuala Lumpur, with Australian and New Zealand links through Oneworld Alliance partners Qantas, British Airways and Cathay Pacific and also Thai Airways and Malaysia Airlines.



✈ Long-haul Fleet

- ◆ A330-200, A340-200, A320
- ◆ B787 Dreamliner (11 aircraft) on order

🛋 Cabin Specifications

- ◆ A330-200: 24 seats over 1 cabin
- ◆ A340-200: 24 seats over 1 cabin
- ◆ A321/A320/A319 20/16/14: seats over 1 cabin

🛏 Seat Specifications

- ◆ Recline 180° into a fully flat bed - "Sleeper Seats" onboard longhaul A330 and A340 aircraft
- ◆ 157cm (62") seat pitch - A330

🧳 Luggage Allowance

- ◆ 30kg of checked luggage - no single piece to exceed 158cm (height+width+depth)
- ◆ 2 pieces of carry-on luggage - each not exceeding 7kgs

📞 Contact Details

Phone: 1300 855 057

Website: www.rj.com

Royal Jordanian Airlines - RJ

Overview

Singapore Airlines is one of the major carriers flying to Australia and was the first airline to operate the Airbus A380. The award-winning business class cabin has received many accolades and offers the widest seats in the sky.



✈ Long-haul Fleet

- ◆ A380, A340-500, A330-300, B777
- ◆ Average age: 6 years 4 months

🛋 Cabin Specifications

- ◆ A380: 60 forward facing seats with a 1 - 2 - 1 configuration or 86 on the all Business Class upper deck

🛏 Seat Specifications

- ◆ A380: 193cm (76") fully flat bed, 86cm (34") seat width and 140cm (55") seat pitch

🧳 Luggage Allowance

- ◆ 30kg of checked luggage

📶 Extras

- ◆ Member of the Star Alliance
- ◆ Frequent Flyer program called KrisFlyer
- ◆ Over 1000 entertainment options and audio-video on demand
- ◆ Menus designed by International Culinary Panel

📞 Contact Details

Phone: 13 10 11

Website: www.singaporeair.com

Singapore Airlines - SQ

Overview

South African Airways Business Class, known as Premium Class, is designed to give passengers a truly memorable experience inspired by the warmth of the African continent.



SOUTH AFRICAN AIRWAYS

✈ Long-haul Fleet

- ◆ A340-200, A340-300e and A340-600
- ◆ Average age: 5 years

🛋 Cabin Specifications

- ◆ 24 seats with a 2 - 2 - 2 configuration

🛏 Seat Specifications

- ◆ Award-winning flat-bed seat with a 180cm (73") seat pitch and 59cm (24") width

🧳 Luggage Allowance

- ◆ 30kg of checked luggage

🏆 Loyalty Program

- ◆ Frequent Flyer program called Voyager

📶 Extras

- ◆ Member of the Star Alliance
- ◆ Airport lounges in all major South African cities
- ◆ Codeshares on QF Sydney flights to Johannesburg

📞 Contact Details

Phone: 1300 435 972

Website: www.flysaa.com

South African Airways - SA

Overview

SriLankan Airlines flies to Europe, the Middle East, West Asia, North Asia and South-East Asia from its hub in Colombo. SriLankan business class combines impeccable hospitality with the finest in facilities.



Long-haul Fleet

- ◆ A340-300, A330-200
- ◆ Average age: 13 years (A340s), 10 years (A330s)

Cabin Specifications

- ◆ A340: 18 seats with a 2 - 2 - 2 configuration
- ◆ A330: 12 seats with a 2 - 2 - 2 configuration

Seat Specifications

- ◆ Full lay flat beds (180°) on selected routes, otherwise have recline seat 121cm (48")

Luggage Allowance

- ◆ 40kg of checked luggage (up from 35kgs)

Loyalty Program

- ◆ Frequent Flyer program called FlySmiles

Extras

- ◆ On-board satellite phone service for US\$5/minute
- ◆ On-board fax machine and laptop charging station

Contact Details

Phone: 1300 703 731

Website: www.srilankan.com

SriLankan Airlines - UL

Overview

SWISS International Air Lines is part of Lufthansa Group and offers a modern business class product on long-haul and intra-European services from its hubs in Geneva and Zurich.



Long-haul Fleet

- ◆ A330-300, A340-300
- ◆ Average age: 2.1 years (A330s), 11.2 years (A340s)

Cabin Specifications

- ◆ A330: 45 seats with a 2 - 2 - 1 configuration
- ◆ A340: 47 seats with a 2 - 2 - 1 configuration

Seat Specifications

- ◆ All long haul flights worldwide on SWISS A330 and A340s have new 200cm (78") long flat beds with air cushion technology from Lanthal with most seats having direct aisle access

Luggage Allowance

- ◆ 2 pieces of 32kg each checked luggage on Asia flights

Extras

- ◆ Member of the Star Alliance
- ◆ SWISS is a fully integrated partner of the Miles & More loyalty scheme operated by Lufthansa.

Contact Details

Phone: 1300 724 666

Website: www.swiss.com

Swiss Int'l Airlines - LX

Overview

TACA Airlines offers its Business Class passengers special check-in counters, exclusive use of VIP Lounges as well as extra wide seats with a greater recline, adjustable headrests, lumbar support and additional room for your legs.



Long-haul Fleet

- ◆ A321, A320, A319, Embraer 190

Cabin Specifications

- ◆ A321: 12 seats
- ◆ E190: 8 seats

Luggage Allowance

- ◆ 2 pieces of check-in luggage with combined weight of 32kgs
- ◆ 2 pieces of carry on luggage each weighting up to 10kg

Alliances

- ◆ Star Alliance

Extras

- ◆ If you are flying in Business Class and your fare is Premium, you will receive 100% plus 50% of LifeMiles
- ◆ Use of VIP Lounges

Contact Details

Phone: 02 8248 0020

Website: www.taca.com

TACA Airlines - TA

Overview

TAP Portugal offers maximum comfort with its new tap executive seats onboard its Airbus aircrafts A330 and A340 aircraft. Individual screens offering new films have been fitted in the renovated aircraft along with an eight hour program featuring TV shows, documentaries, games, over 900 songs and 12 TAP radio channels.



Long-haul Fleet

- ◆ A321, A340, A320, A330, A319

Cabin Specifications

- ◆ A319: 60 seats with a 3 - 3 configuration
- ◆ A321: 42 seats with a 3 - 3 configuration

Luggage Allowance

- ◆ 2 pieces of check-in luggage up to 32kgs each
- ◆ 2 pieces of carry on luggage up to 16kgs total

Alliances

- ◆ Star Alliance

Extras

- ◆ Amenity kits
- ◆ Laptop sockets
- ◆ Noise cancelling headphones

Contact Details

Phone: 02 9290 3306 (World Aviation Systems)

Website: www.tapportugal.com

TAP Portugal - PS

Overview

Ukraine International Airlines connects the Ukraine to over 40 capital cities and key hubs in Europe, the CIS, Asia and Africa. Business Class passengers can enjoy larger checked and hand luggage allowances, a business class service at virtually any international airport and a change of travel dates without penalty.



Ukraine Int'l Airlines - PS

Long-haul Fleet

- ◆ B737-300/400/500/800

Cabin Specifications

- ◆ B737-200: 10 seats with a 2 - 2 configuration

Seat Specifications

- ◆ Comfortable wide seats with adjustable headrests

Luggage Allowance

- ◆ 40kgs checked baggage
- ◆ 10kg carry on luggage

Extras

- ◆ Separate check-in deals in all airports
- ◆ Business Lounges in all international airports
- ◆ European and Ukrainian cuisine
- ◆ UIA Business Travel Card

Contact Details

Phone: + 380 44 581 5656
Website: www.flyuia.com

Overview

US Airways Business Class product is called Envoy and it offers more space & personalised service for the corporate traveller. Passengers travelling in Envoy class will enjoy restaurant style meals and fine wines and will be able to pass the time with hours of movies, TV and music. Passengers can also use the US Airways Club.



US AIRWAYS

Long-haul Fleet

- ◆ A330-200/300, B767, B757

Cabin Specifications

- ◆ A330-200/300: 1 - 2 - 1 configuration
- ◆ B767: 18 seats in a 2 - 2 - 2 configuration

Seat Specifications

- ◆ A330-200/300: 180° recline, 25" seat width
- ◆ B767: 18 62" seat pitch, 20.5cm width, 170° recline

Luggage Allowance

- ◆ 2 pieces of checked in baggage up to 32kgs each
- ◆ 1 carry on bag plus 1 personal item up to 18kgs

Extras

- ◆ US Airways Club
- ◆ Amenity kit with toothbrush, socks, eye shade, lip balm and ear plugs

Contact Details

Phone: + 800 428 4322
Website: www.usairways.com

US Airways - US

For all of the other Travel Daily guides see
www.traveldaily.com.au/features

- Airline Economy Class Guide
- Airline Business Class Guide
- Airline First Class Guide
- Ocean Cruise Guide
- River Cruise Guide

This guide has been produced with the aim of providing information on the business class offerings of airlines operating in the Australian market. Information has been sourced from the airlines as well as from their websites but naturally is subject to change. While every care has been taken in the preparation of the *Travel Daily 2012 Airline Business Class Guide* no liability can be accepted for errors or omissions.